

**Not-for-Profit
Sector Banking**

COMMONWEALTH BANK TREASURERS' AWARDS 2015

RECOGNISING
THE UNSUNG HEROES
OF AUSTRALIAN
COMMUNITIES



ourcommunity.com.au
Where not-for-profits go for help

Like you, CommBank and we are committed to building the wellbeing and sustainability of 600,000 not-for-profit

And we know that the work of our treasurers plays a vital role in those groups hum.

Most treasurers are untiring, painstaking and efficient. They work long hours to keep the books balanced and ensure accountability, allowing community members and volunteers to get on with working for the causes they believe in and the work they love doing.

They sacrifice time with their families and friends, their leisure time, time they'd probably rather spend on the ground with their community group than in the back office, to pay the bills, chase money, do the books and prepare the reports. All too often the work of the treasurer goes unrecognised.

That's why it's our pleasure to put our names to such a worthwhile initiative as the Not-for-Profit Treasurers' Awards.

These awards emphasise how much work is being done behind the scenes of our not-for-profit organisations; but it's about more than recognition. We also sought to uncover key barriers to the efficient and effective keeping of the books, and highlight solutions for overcoming those barriers.

The judging of these awards made for exciting reading. We heard of treasurers taking their groups from the red to the black, from the dark ages to the internet age, from struggling to thriving.

and Our Community
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work of not-for-profit
role in making

We also read many excellent suggestions of initiatives we can undertake that will make treasurers' lives across Australia easier and their groups safer, more effective and more efficient. It's invaluable information: we've heard from the horse's mouth exactly what barriers are impeding our nation's treasurers, and exactly what can be done to remove them. We can't wait to get started.

Congratulations to all the treasurers who were peer-nominated for the awards this year, and a huge thank you to all those who shared their wisdom. And to all the treasurers and volunteers who help make our community organisations so great – we applaud you.



Vanessa Nolan Woods

General Manager,
Not-for-Profit
Sector Banking
Commonwealth Bank



Denis Moriarty

Group Managing Director
Our Community

ABOUT THE 2015 TREASURERS' AWARDS...

The response to the Commonwealth Bank Not-for-Profit Treasurers' Awards 2015 was overwhelming. We received well over 1000 submissions, accompanied by inspiring and glowing endorsements of our community treasurers.

The Commonwealth Bank Not-for-Profit Treasurers' Awards 2015 were split into two parts to allow a celebration of all treasurers across the nation, as well as an opportunity for those treasurers to contribute their ideas for reforming the role.

PART A:

People involved in not-for-profit groups were invited to let their treasurer know how much they are valued by nominating them to receive an official Commonwealth Bank Not-for-Profit Treasurers' Awards 2015 Certificate of Appreciation.

PART B:

Treasurers were invited to spread their wisdom by providing their ideas for removing barriers to the role of the treasurer. The three best entries were chosen to win one of three \$5000 donations for their not-for-profit group, plus an iPad for themselves.

CELEBRATING OUR 2015 TREASURERS

Nominations for Part A of the awards were drawn from all corners of every state and territory of Australia – from major cities, regional centres and tiny towns; from large organisations and small, and everything in between; and from all areas of the not-for-profit sector.

The entries showed just how amazing the work that is being undertaken in the community sector is. They showed how much time and thought treasurers put into their voluntary work and highlighted that their work involves much more than simply balancing the books.

This year's nominees are of exceptional quality, demonstrating great leadership, teamwork and enthusiasm.

Nominees were a mix of full- and part-time workers and retirees, fitting their treasury role among other commitments. They included trained accountants and complete novices.

The judges were inspired to read about treasurers taking on huge challenges, learning new skills, donating vast amounts of their time – some quite literally saving their organisation from going under. They have read about people who form the backbone of their community organisation, often going above and beyond the call of duty.

HERE'S JUST A SMALL SELECTION OF THE COMMENTS WE RECEIVED:

"Marion has been a strong and steady voice of reason over many years advocating for financial sustainability. She consistently goes above and beyond in the time and energy she puts into her involvement."

"Cathy volunteered when no one else would. Calm when faced with waves of receipts and invoices, she has streamlined processes while keeping us to budget."

"Mel has amazing energy and commitment to the volunteer treasurer role - 130 members means monthly fees come in daily so she does an incredible amount of work in her own time and never lets us down."

"Not only has Rob has been treasurer for many years, he has stood in for any committee position when it became unexpectedly vacant. He is more than the treasurer, he is the backbone."

"Olwen brought fresh air and new ideas when she took over the treasurer's job. She has also started our society with catering and grant writing."

"Kathy has devoted many years to our club and still continues even though her children no longer play. Kathy is great with the numbers and makes the best coleslaw."

"Rod would rather be working on the fire grounds or volunteering to relieve exhausted 'furies', yet he finds the time to pay the bills, submit our paperwork and tally our accounts."

"Kylie is effective, efficient, reliable, trustworthy, intelligent, competent and caring. She manages to communicate complex 'money talk' to the committee in layman's terms. We appreciate her incredibly!"

“

She counts the notes, she counts the coins – she always balances the books on time. Words can't describe how much we appreciate your contribution. Thank you!

”

"I am nominating Sam for staying back late at work to keep the club financially up to date. And for the consistent positive attitude he has towards the club and its welfare. And to say thank you."

"We would like to nominate Kate for all her patience, diligence and initiative. But mostly for being so amazing and for showing us that tax time doesn't have to be difficult but can also be fun."

"Lisa is readily available with advice and suggestions on how we can work more efficiently and transparently. Lisa's fine tuning has helped to produce extraordinarily detailed financial reports."

"For consistently going above and beyond the role of book-keeper, banker, accountant, asset manager, financial planner, treasurer, committee member and all round great bloke! We thank you!"

"Before Erin was treasurer, we were stressed about our financial situation. Erin has not only bought us out of the red, but well into the green! She's a fantastic asset to the organisation."

"Amanda, our treasurer, works tirelessly for the good of our centre, helping us to fund a large renovation for our centre, all while having a toddler and newborn twins. She's supermum and treasurer!"

"For being a rock of stability and security during a time of change."

"Canteen closure was a reality. Tan took stock, made changes, communicated with everyone, kept guard and now it is transformed from \$7000 loss to > \$7000 profit. Tan is our champion!"

"For being Australia's leading bookkeeper and balancing the best books in the Commonwealth."

"Thank you, Edith, for your unfailing support, your passion for excellence, and your eye for detail. As a result our finances and organisation are going from ordinary to extraordinary!"

"After 40 years of involvement in volunteer dog clubs (showing, breeding, obedience and agility), Annette is easily the best treasurer I have ever seen. Easy as that! And you can't have her!!"

See page 18 for the full alphabetical list of all 878 honourees.

CELEBRATING THE WISDOM OF OUR TREASURERS

No one knows the trials and tribulations of any particular task quite like the people currently engaged in carrying it out.

As part of the Commonwealth Bank Not-for-Profit Treasurers' Awards 2015, we set out to extract treasurers' ideas about what could be done differently in order to make their roles easier and improve the financial wellbeing of their organisations.

Hundreds of treasurers from across the country answered the call. The best applications were:

GROUNDING:

Entrants described barriers drawn from real-life experiences that apply to many groups of varying sizes across the country.

THOUGHTFUL:

Entrants proposed solutions that were innovative and creative.

REALISTIC:

Entrants' proposals were achievable and implementable.

CELEBRATING OUR 2015 AWARD WINNERS

We would like to congratulate our three winners who have made a huge contribution to their not-for-profit organisations.



SAMANTHA WINTER

**Treasurer,
Women's
Health In
the North,
Victoria**

Samantha has been Treasurer for Women's Health In the North (WHIN) Inc. since mid-2013. A chartered accountant by training, Samantha is the first qualified accountant to serve in this role at WHIN.

Key tasks have been to bring financial rigour and processes into WHIN by applying an accountant's lens to the role of financial governance.

In her day job, Samantha is Director Academic Administration at The University of Melbourne, overseeing a budget of more than \$180m. She seeks to apply the same rigour to her voluntary role as a treasurer as she does to her paid role.

"This is great news for Women's Health In the North – we look forward to putting the prize money towards a program to improve the financial literacy of migrant women. From a personal perspective, I am humbled that my financial skills are being recognised as adding value to my organisation and I strongly believe that all not-for-profit organisations should have access to these skills."



**WHITNEY
BOYLE**

**Treasurer,
Mallee
Neighbourhood
House Network,
Victoria**

The Mallee Neighbourhood House Network supports the 13 neighbourhood houses in the northern region of Victoria. The network employs one part-time coordinator; in addition, the houses work together voluntarily.

Whitney has served as the network’s treasurer for three years. When she took on the role she had no financial training or experience whatsoever, and had never used MYOB (the network’s software).

Whitney is the part-time manager of one of the network’s neighbourhood houses, which all work to create inclusive, supportive and vibrant communities.

Her approach to being an effective treasurer is to be open and honest with the organisation’s members. She aims to be approachable so that committee members feel comfortable to ask the tough questions.

“It is humbling and inspiring to be a representative of the thousands of not-for-profit treasurers in Australia and to have the responses provided in the award application considered seriously by Our Community and the Commonwealth Bank.”



**RHONDA
DOYLE**

**Treasurer,
Central Coast
Kids in Need,
NSW**

Rhonda has served as the treasurer of Central Coast Kids in Need for 12 years. The organisation provides assistance with accommodation expenses to families of children with cancer or other prolonged illnesses while in Sydney or Newcastle hospitals.

Prior to taking up the role of treasurer, Rhonda had no previous experience as a treasurer. She was taught how to do the role by the outgoing treasurer, and is also blessed by having a friendly neighbour who checks her books monthly to make sure they’re correct and backed up.

A self-professed one-finger typist, Rhonda spends at least two hours a day carrying out her duties as treasurer.

“As a volunteer treasurer I rely upon my relationship with and assistance from staff at our local branch of the Commonwealth Bank and upon assistance from the Board and Committee of Central Coast Kids in Need. To win this prestigious award means we are all doing something right.”

**ENTRANTS
TO THIS
SECTION OF
THE AWARDS
PROGRAM
WERE
ASKED TO:**

A.

Identify the biggest barriers to their work as treasurers.

B.

Provide ideas of how those barriers could be removed.

**A.
THE
BARRIERS**

The other board members don't understand the finances

Treasurers are concerned about the level of knowledge and skills of their fellow board members. They find it hard to make complex financial reports simple enough for others to understand. They say there is no money and little enthusiasm for training. They fear their fellow board members lack the confidence or knowledge they need to properly interrogate the numbers.

"People often cite other board members' lack of financial understanding as a barrier to working as an effective not-for-profit treasurer. Personally though, I think that it is more people's confidence in their own understanding that is lacking. This generally means that very few, if any, questions are asked about my reports, due to fear of saying something obvious or silly."

Lack of confidence in their own abilities

It takes great courage to take on a task that's very important but for which one has limited experience to offer, yet this is what so many treasurers have done. We read again and again of treasurers thrown into the deep end, without a background in finance, with no training, with limited handover, with basic computer skills, and with no prior knowledge of what the role would entail.

"As a lay person, with no formal accounting, legal, HR, (or) project management qualifications, it can be very frustrating, time consuming and at times a scary prospect when asked to take on and manage projects that you feel totally out of your comfort zone with."

Some barriers identified in the entries were particular to one organisation only but many were repeated over and over again.

We've highlighted some of the common replies below:

Too much trust in or reliance on the treasurer

Many entrants described an assumption among their fellow board members that treasurers have all the answers and that therefore all other board members can switch off their brains when the finances are discussed. They put this tendency down to lack of interest, lack of understanding and lack of confidence among their fellow board members. They described a range of results: board members not reading or interrogating financial reports; complacency around fundraising; and a lack of unity around the setting of and keeping to budgets. Interestingly, not one single entry complained about board members, group members or staff asking too many questions of the treasurer.

"I haven't yet discovered how to generate enthusiasm in listening to the treasurer's report at each meeting, but am thinking a rap routine might help."

Succession Difficulties

A major theme that ran through the entries was a feeling of being press-ganged into the treasurer's job and then feeling trapped there in the absence of anyone else willing or able to take over. Several spoke of fears that the job was becoming so complex amid the move to electronic record-keeping and more demanding reporting regimes that fewer and fewer volunteers would be capable of carrying it out.

"Our club has a large percentage of members over the age of 60 and as such has limited to no experience with the ever-changing technology and finance industries. This makes our succession planning ever more difficult as many of our members no longer have the skills or confidence to undertake these positions."

Too much to do and too little time to do it

It's the lament of the modern age, and treasurers feel the pull especially – amid work, family and social commitments, and general involvement in the cause (playing the game, fighting the fires), how can one find the time to focus on the numbers? Just doing the minimum, such as getting to the bank, is hard enough for those who work full-time. Treasurers reported feeling troubled that they were not able to find the time to do proper planning; to fulfil all of their reporting requirements; to learn about changes in the regulatory and funding environments that might affect their organisation; to make sure the numbers were properly connected to the mission; to streamline their systems; and to keep up with technological changes that could make their work easier. Burnout seems a key risk for many of our treasurers.

"People who volunteer as treasurers are often people who generally 'put their hand up'. This means they often need to juggle many priorities across home, work and community time."

Poor financial management and control systems

Many treasurers wrote of having inherited unsophisticated and chaotic record-keeping and financial management systems. They felt this was leaving their organisation exposed to risks. They were worried about poor internal procedures and frustrated by external systems. Where good systems were in place, treasurers often had difficulties convincing others to follow them. The changing nature of not-for-profit boards appears to be one factor that is making it difficult to embed good systems.

"The previous treasurer did not maintain any book-keeping records. I have had to start all over in terms of record keeping and producing reports for general meetings."

Inadequate technological infrastructure

Information technology systems – or, rather, a lack of them – were a key concern for a large number of treasurers. They talked of having to use "clapped out" computers, having to do too much unnecessary manual handling of cash (affordable EFTPOS machines and electronic payment collection facilities are in great demand), and a pressing need for software that was both simple and affordable.

"Using just an Excel spreadsheet and Word documents to generate invoices is a challenge, given an annual spend of approximately \$80k and reasonably high numbers of transactions, given we have over 200 members in the club."

Difficulties balancing the budget

It's probably no surprise to anyone who's had any dealings with the not-for-profit sector that it can be hard to balance the budget. Treasurers are, of course, on the frontline of this task. They spoke in their entries about inheriting deficits; having to deal with lumpy cashflow; grants being suddenly withdrawn; sponsors not following through on promises; spiking costs of insurance premiums; demanding overheads; and debtors unwilling to pay. They also spoke of board members and other stakeholders ignoring all of this in their demands for more spending on the mission (alongside an unwillingness to participate in fundraising).

"Having to chase up member fees to continue to provide services means you are at times more of a debt collector than a treasurer."

Cultural barriers

Resistance to change was one key cultural barrier identified by treasurers. Many are frustrated by their inability to introduce new financial management systems. A number feel their role in balancing the budget is viewed negatively by many of their board colleagues. They feel undervalued and misunderstood. Some feel their fellow board members are unwilling to take on risks that could open up new opportunities for the organisation; that they don't understand the need to invest in capacity (systems, training) in order to allow the organisation to perform better.

"Some of the biggest barriers are the perception of a treasurer's role by others. Often you are seen as a naysayer; squashing spending or asking to see business cases and budgets."

Sector-wide problems

Many treasurers looked outside their own organisation's four walls in identifying key barriers to their work. A large number talked about a lack of standards for book-keeping procedures for not-for-profits; a lack of standards for reporting; no information about best practices; and no not-for-profit benchmarks. They want compliance and reporting to be centralised and streamlined.

"As a brand new treasurer for a brand new rugby club there was only a blank page to start from. What is best practice? [You have] a sudden feeling you are re-inventing the wheel."

Accounting for more than the dollars

A growing area of concern for a number of treasurers is the need to account for more than just the dollars and cents involved in running an organisation. They talked about the need to take proper account of the voluntary inputs into their organisations, and their difficulties in accounting for outcomes (and to connect those outcomes to allocation of funds).

"Treasurers are tasked with the financial accountability of an organisation which is demonstrated in dollars and cents. However, this fails to truly reflect the organisation's value. Treasurers need help in developing Social Statements that include items such as volunteer in-kind contributions and the social return on investment. Community groups provide at least 200% more value than the dollars indicate."

But enough of the negative! Our analysis of the Treasurers' Awards entries revealed a number of realistic, achievable solutions to many of the barriers identified.

B. THE SOLUTIONS

Some of the ideas put forward are relatively obvious, things that really should already be happening in practically every not-for-profit organisation in Australia (the need for proper induction for new board members is one example).

Still, their inclusion in this list keeps us focused on how we can help to ensure these practices become embedded and more widespread.

Some treasurers have put forward ideas for products or services that are, in fact, already available from CommBank or Our Community, which tells us that we need to do more to ensure people know these things exist and where to find them. Our Community's comprehensive [grants database](#), the Our Community publications *Damn Good Advice for Treasurers* and *Damn Good Advice for Board Members*, and the [Community Financial Centre](#), a website designed to provide practical information about financial management, are a few such examples.

What was most exciting in reading the award entries was the new thinking that was uncovered – a laundry list of ideas and solutions for Our Community and CommBank to explore.

Some of the main themes are highlighted on the following pages:

Education for treasurers

Ideas put forward include online and face-to-face training for new treasurers, refresher courses, starter kits and manuals. Topics ranged from software/technology to book-keeping for beginners, to a Certificate IV in financial services.

Education for the board

There's a pressing need for board members to become more knowledgeable about financial management and governance. Some even suggested that training be compulsory for all new board members. Others were less prescriptive, but put forward interesting ideas for how more people could be encouraged into training – subsidised costs, a train-the-trainer model, online training, or a travelling band of face-to-face trainers fanning out across every municipality in the country. Several treasurers suggested that employers be encouraged to offer volunteer board members paid leave to attend such training.

Promoting a better understanding of the role of the treasurer

As well as promoting financial training for board members, some treasurers put forward the idea that board members should be briefed on what's involved in being a treasurer. This, it is believed, would give all board members more sympathy for the role and more opportunity to offer support.

As one of our award winners, Samantha Winter, put it, *"All directors need to understand the financial governance role that ALL directors play and how much work the treasurer is actually doing. A best practice of acting as 'shadow-treasurer' or proxy director for a period of time would be a great way to ensure all directors have a grounding in the role of the treasurer and its importance. Let's have Treasurer for a Week as part of Not-for-Profit Finance Week, and award those directors who step up and are involved!"*

Better succession planning

Several ideas for improving succession planning and improving the induction of new treasurers were forthcoming. They included having new treasurers take on a 'shadow treasurer' role for a time to upskill them before they take up the role, and facilitating a move to skills-based recruitment to ensure incoming treasurers have the skills they need, to avoid a situation where the organisation turns to the last person standing.

Practical support for treasurers

Many, many ideas were put forward for resources that would assist treasurers to do their job more efficiently and effectively. Examples include: a register of *pro bono* auditing services; an online treasurers' knowledge centre; a monthly bulletin highlighting key legislative, regulatory and economic developments; a support helpline or portal; specific resources for new treasurers and new board members; and a pool of accountants who have volunteered to provide end-of-year assistance to treasurers finalising their annual reports.

Specific checklists and templates

Many treasurers provided ideas for specific tools and resources that would make their jobs (and the jobs of all new treasurers) easier. Examples include: ideas on how to present an organisation's financial position in a more interesting fashion; flow charts for various tasks; template policies (Our Community has some in the [Policy Bank](#) but there's clearly more that can be done); templates for common documents such as agendas, minutes, profit and loss reports, and balance sheets; and business development plans, compliance checklists, and forecasting tools.

Peer support

Treasurers also believe that there's much they can learn from each other. They believe there would be great value in the creation of an online treasurer's forum, networking groups, meet-ups, and mentoring.

Technological solutions

There is great demand for the development of a cloud-based finance software package specific to not-for-profit organisations that's affordable and simple to use, but also powerful enough to provide a sophisticated overview of how an organisation is tracking. Other technology solutions put forward by treasurers include apps, portals, and more affordable online payment systems.

Create more time

Ideas put forward by treasurers for creating more time in a treasurer's day included encouraging employers to allow paid time off to voluntary treasurers of not-for-profit groups, and splitting the role between two parties (job sharing).

Incentives for new treasurers

Ideas for encouraging more people to become treasurers included lobbying for voluntary treasurers to get tax breaks (as one award entrant put it, "money is tax deductible, why not time?"), and the creation of a prestigious national register to recognise long-serving volunteers.

Sector-wide reform

Many treasurers identified structural, sector-wide reforms that could make their jobs easier. Ideas put forward included: the creation of accounting principles or agreed basic standards of financial practice for small not-for-profit organisations; standard centralised reporting systems; creation of benchmarks; and development of a universal set of best practice policies for management of funds. Suggestions for other structural changes included: making deductible gift recipient (DGR) status more widely available; multi-year funding; new investment and insurance options; and outsourced or shared back-end financial management services.

A full list of entrants is provided on page 18.

We would like to thank all of the treasurers who generously provided their expert thoughts on financial innovations and reforms.

WHAT OUR PARLIAMENTARY TREASURERS SAY ABOUT THE AWARDS



**The Hon.
Andrew Barr**

**MLA, CHIEF MINISTER
AND TREASURER
OF THE ACT**

“Every year, hundreds of community groups in the ACT rely on the voluntary work of treasurers in their organisations.

The Treasurers’ Awards are a great way of recognising this work in our community. These individuals are responsible for the financial operations of their organisations, playing an important role in ensuring that community groups meet their obligations.”



**The Hon.
Gladys Berejiklian**

**MP, TREASURER
OF NEW SOUTH WALES**

“These awards go some way in recognising and thanking the tens of thousands of volunteers serving as treasurers for community groups across NSW. Not-for-profit groups simply would not survive or thrive without their contribution.”



**The Hon.
Dave Tollner**

**MLA, TREASURER
OF NORTHERN
TERRITORY**

“As the Northern Territory Treasurer, I know how hard it is to keep the books balanced and the money delivered to the right spot at the right time. It’s a tough job, but someone’s got to do it!”



**The Hon.
Tom Koutsantonis**

**MP, TREASURER
OF SOUTH AUSTRALIA**

“These awards act to highlight the untiring efforts and commitment of treasurers whose work allows their not-for-profit organisations to continue supporting and caring for their communities.”



**The Hon.
Peter Gutwein**

**MP, TREASURER
OF TASMANIA**

“Tasmania’s 130,000 volunteers make an invaluable contribution to our communities and many volunteer and community organisations rely on the hard work and skill of their treasurers. It’s difficult work and these dedicated Tasmanians do a magnificent job. I encourage all not-for-profit organisations and the broader Tasmanian community to get behind the 2015 Commonwealth Bank Treasurers’ Awards.”



**The Hon.
Dr Michael Nahan**

**MLA, TREASURER
OF WESTERN
AUSTRALIA**

“As a patron of the Riverton RSL, I understand the value of community organisations and the significant role of the treasurer within these organisations.”



**The Hon.
Tim Pallas**

**MP, TREASURER
OF VICTORIA**

“Volunteers are an integral part of the Victorian community and none more so than those who balance the books of our community organisations.

The work that treasurers of community organisations do in managing their finances is one of the key reasons we have such a strong community sector in Victoria.

I commend all treasurers of community organisations for their contribution to Victoria.”



**The Hon.
Curtis Pitt**

**MP, TREASURER
OF QUEENSLAND**

“We cannot recognise enough the thousands of Queensland volunteers who actively support community groups and organisations around the state, nationally and internationally.

Volunteer treasurers are often at the heart of those groups – making sure the finances of the organisation are strong and healthy to support their vital cause.

The standards expected of the administrators of our community organisations are high, particularly because people usually hold down a full-time job as well. So awards such as the Treasurers’ Awards are an essential acknowledgement of the determined efforts of volunteers who give tirelessly of their time.”

COMMONWEALTH BANK TREASURERS' AWARDS 2015

HONOUR ROLL

It is our pleasure to congratulate all nominees of the Commonwealth Bank Treasurers' Awards 2015.

These treasurers have been peer-nominated, that is, recognised by the people in their organisation, which highlights the great esteem in which they are held. Many were nominated multiple times.



2015 CERTIFICATE OF APPRECIATION HONOUR ROLL

NAME	ORGANISATION
Adams, Bill	Kapunda Business Alliance Inc, SA
Adams, Denise	Winnam Aboriginal & Torres Strait Islander Corporation, QLD
Adamson, Kelly	Parramatta Junior Eels, NSW
Alievski, Jo	Woodvale Secondary College P&C, WA
Allott, Michael	Friends of the Theatre Royal, TAS
Amiel, Libby	Marymead Auxiliary, ACT
Anderson, Gennifer	KidsFest Shellharbour Inc, NSW
Andrews, Luke	Ocean Grove Neighbourhood Centre, VIC
Armstrong, Linda	Hills Outside School Care Association Inc, WA
Ashworth, Neil	Triple H 100.1 FM, NSW
Atkinson, Alana	Rotary Club of Berrima District, NSW
Audcent, Justin	Ardross Junior Cricket Club, WA
Aydogan, Ahmet	Australian Relief Organisation, NSW
Baccon, Karen	Park Ridge State High School, QLD
Badger, Keith	Port Phillip EcoCentre Inc, VIC
Bagnati, Lisa	North West 4 Inc, VIC
Baldry, Korrin	Longreach Recreational Fishing Club Inc, QLD
Ball, Cheryl	Milton Ulladulla Dog Training Club Inc, NSW
Ball, Peter	Norman Park Dolphins, QLD
Ball, Tara	Norman Park Dolphins, QLD
Bandara, Indira	Sudbury Community Association Inc, WA
Banner, Jan	Marsh Foundation Limited, VIC
Barford, Enid	Graham House Community Centre Inc, QLD
Barnett, Jan	Bellinger Valley Historical Society, NSW
Barrow, Marlene	Linton and District Progress Association, VIC
Bartley, Carhleen	Circular Keys Chorus, NSW
Basire, Julie	YStriders, WA
Batt, Alan	Lions Club of Broome Inc, WA
Bayliss, Christopher	Bendoc Resource Centre & Neighbourhood House, VIC
Beale, Debbie	Kyvalley Community Park & Pool and Kyvalley Swimming Club Inc, VIC
Beardmore, Wayne	Riding for the Disabled Association WA Inc (RDAWA Inc), WA
Beauchamp, Vida	Bouliia Country Women's Association, QLD
Bell, Robyn	TenFM Tenterfield District & Community Radio, NSW
Bellamy, Des	BayFM Community Radio Inc, NSW
Bellamy, Jim	Dalby Broadcasting Association Inc, QLD
Benfield, Linda	Penrith Touch Association, NSW
Benson, Jarrad	Coromandel Valley Ramblers Cricket Club, SA
Beutel, Eric OAM	National Servicemen's RSL Sub Branch (INC), QLD
Bhat, Asha	Southern Aboriginal Corporation, WA
Biggs, Robert	Assistance Dogs Australia, NSW

NAME	ORGANISATION
Bigwood, Carolyne	Glenorchy Rugby Union Football Club, TAS
Birch, Robyn	Baldivis Archery Club Inc, WA
Blacker, Peter	The Surf Club Coolangatta, QLD
Blacksell, Flo	The Sheep's Back Museum, Naracoorte, SA
Blight, John	Victor Harbor Church of Christ, SA
Blundell, Melanie	Playford Aquatic Club Inc, SA
Boden, Graeme	Learning and Attentional Disorders Society of WA (Inc), WA
Bolles, Simon	Road Trauma Support Services Victoria, VIC
Bomford, Kate	Boggabri Public School P&C, NSW
Booker, Carolyn	Palais Management Committee, TAS
Booker, Patrick	2MNO Monaro Community Radio, NSW
Booley, Craig	Manifold Heights Cricket Club, VIC
Borg, Aleisha	VICSES Maryborough, VIC
Borg, Christine	Gembrook Market, VIC
Borg, Sylvia	Northern Beaches Business Education Network Inc, NSW
Bosworth, Peta	New Lambton South Public School P&C Association, NSW
Bowler, David	Anglican Parish of Bateau Bay, NSW
Boyd, Dianne	Wentworth Historical Society Inc, NSW
Boylan, Cherie	West Coast Youth & Community Support Inc, SA
Boyle, Patrick	Project Youth Inc, NSW
Boyle, Ruth	Melville City Football Club Inc, WA
Brabets, Barb	Gippsland Acoustic Music Club, VIC
Braddick, Steven	Surf Life Saving Queensland North Barrier Branch, QLD
Bradley, Neil	Western Australian Genealogical Society, WA
Brammer, Rachelle	University of WA Volleyball Club, WA
Bratley, Crystelle	Mount Isa Agricultural Show Society Inc, QLD
Bray, Tim	The Rotary Club of Bayswater, VIC
Breene, James	Moreton Bribie Bridge Club Inc, QLD
Brammer, Rachelle	University of WA Volleyball Club, WA
Bratley, Crystelle	Mount Isa Agricultural Show Society Inc, QLD
Bray, Tim	The Rotary Club of Bayswater, VIC
Breene, James	Moreton Bribie Bridge Club Inc, QLD
Bretton, Lisa	Murrumba State Secondary College P&C Association, QLD
Briggs, Peter	Murdoch University Rowing Club, WA
Broad, Spencer	Asthma Foundation WA, WA
Broom, Bernard	RDA St Andrews, VIC
Brown, David	Lithgow Community Transport (Translinc) Inc, NSW
Brown, Diane	Urban Seed, VIC

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NAME	ORGANISATION
Brown, Jody	West Australian Team Penners Association Inc, WA
Brown, Lisa	Cowra Early Childhood Services, NSW
Browne, Jeremy	Pichi Richi Railway Preservation Society Inc, SA
Bruce, Donna	Hermit Park State School P&C Association, QLD
Bruce, Robert	Lions Club of Port Macquarie Tacking Point Inc, NSW
Buckman, Sharon	Delegate Progress Association, NSW
Buerckner, Phil	Yackandandah Community Centre, VIC
Button, David	Hunters Hill Ryde Community Services, NSW
Button, Prue	Longreach Netball Association, QLD
Byrne, Ross	Salamanca Arts Centre, TAS
Cameron, Cathy	Life Church ACC (Mooroopna), VIC
Cameron, Tim	Coleraine Football Netball Club, VIC
Camesi, Marita	Palmerston Game Fishing Club Inc, NT
Campbell, Tanya	Eidsvold State School P&C Association, QLD
Carter, Courtney	Wynyard BMX Park, TAS
Casey, Kaye	Australian Aphasia Association Inc, QLD
Casey, Leslie	The Rotary Club of Woolgoolga Inc, NSW
Casimaty, Maria	Polish Welfare Office, TAS
Cavanagh, Vicki	Community Development Services Inc, QLD
Chaaya, Sonia	Salisbury State School P&C, QLD
Chamberlain, Amie	Regents Park State School P&C, QLD
Chambers, David	Cairns Maritime Museum Inc, QLD
Chambers, Joyce	Patonga Beach Progress Association Inc, NSW
Chan, Jamie	Northern Suburbs Touch Association, NSW
Chandler, Cindy	Kanwal Public School P&C, NSW
Chapman, Tania	Canning Vale Primary School Campus P&C, WA
Chappell, Jo	Moana and Seaford Community Association Inc, SA
Chase, Bob	VMR Mornington, VIC
Chesworth, Hilary	Glebe Youth Service Inc, NSW
Child, Kerry AO	Camp Creative Inc, NSW
Choi, Felix	The Medical Benevolent Association of NSW, NSW
Christie, Greg	Geelong Softball Association, VIC
Christoforou, John	Kincumber Neighbourhood Centre, NSW
Christopher, Brian	Williamstown Literary Festival, VIC
Church, Jacqueline	Lilydale & Yarra Valley Netball Association, VIC
Clark, Frank	Kyvalley Progress Association, VIC
Clarke, James	Belgium Avenue Neighbourhood House Inc, VIC
Clay, Iris	Kariong Neighbourhood Centre, NSW

NAME	ORGANISATION
Clegget, Minna	Collie Family Centre Inc, WA
Clevedon, Robyn	Temora Public School Canteen, NSW
Coad, Lynette	Boronia Trefoil Guild Girl Guide Association, TAS
Cogger, Sue	Friends of Eurobodalla Regional Botanic Gardens, NSW
Cole, Paula	Lions Club of Blackburn North Inc, VIC
Cole, Peter	Bathurst Community Transport Group Inc, NSW
Coleman, Eileen	Darlington Theatre Players Inc, WA
Coleman, Vicky	Darwin Film Society (DFS), NT
Collard, Tracy	Gingin District Community Resource Centre Inc, WA
Collins, Dale	Mentone and St Bedes Old Collegians Amateur Football Club, VIC
Conte, Gloria	Pines Learning Inc, VIC
Cooke, Ciaran	Beaufort Street Network, WA
Cooke, Eileen	Preterm Infants' Parents' Association Inc, QLD
Coombs, Karleen	Emu Park State School P&C Association, QLD
Coon, Tony	Mernda Rural Fire Brigade, VIC
Cooper, Sandra	Hutt Street Precinct Association, SA
Copley, Brenda	Arawang Primary School P&C, ACT
Corbett, Charles	Centenary Heights State High School P&C Association, QLD
Cordingley, Nicol	Bayswater Little Athletic Centre, WA
Corrie, Ralph	Ballina Naval and Maritime Museum, NSW
Corry, Michael	Palliative Care Victoria, VIC
Cosham, Glen	Port Melbourne Historical and Preservation Society, VIC
Costa, John	Nabiac Pool Committee, NSW
Costello, Jacqui	Capalaba State College P&C Association, QLD
Cotton, Bob	Carers ACT Ltd, ACT
Cottrell, Alex	Meridan State College P&C Association, QLD
Cowie, Jennifer	Cairns Photographic Society, QLD
Craig, Jane	Harrow Discovery Centre, VIC
Croker, Selwyn	Coffs Harbour, Bellingen & Nambucca Community Transport, NSW
Crowe, Jan	Avondale Heights Community Garden Inc, VIC
Curnow, Vanessa	Parramatta State School P&C committee, QLD
Cursio, Francine	William Duncan State School P&C, QLD
D'Arcy, Robyn	Wynnum and Manly District Meals on Wheels Association Inc, QLD
Daish, Margaret	Golden Memories Karaoke Inc, VIC
Dalton, Matt	Gerringong and District Historical Society, NSW
Daniel, Alex	Park Towers Housing Tenants Association Inc, VIC
Darragh, Ruth	RLOA, QLD

NAME	ORGANISATION
Davidson, Lee	Rockingham City FC, WA
Davie, Richard	Phillip Island Football Netball Club, VIC
Davies, Greg	Youth Connect, VIC
Davies, Jennifer	Chinchilla Family Support Centre Inc, QLD
Davies, Lisa	Albert State School P&C Association, QLD
Davis, Donna	Gladstone & District Christian Broadcasting Association Inc, QLD
Davis, Geraldine	Friends of the Australian Arid Lands Botanic Garden, Port Augusta Inc, SA
Davis, James	Olinda Rural Fire Brigade, VIC
Davison, Erin	Blacktown Theatre Company, NSW
Davison, Phil	Tweed Shire Seniors Committee, NSW
Dawes, Lynne	The Valley and East Coast Voice Inc, TAS
Dawson, Bronwyn	Chewton Pool Inc, VIC
Day, Kelly-Ann	East Belmont Saints Baseball Club Inc, VIC
Day, Lyn	Chatworth Hall Committee Inc, QLD
Day, Penny	Secret Harbour Primary School P&C, WA
Deeker, Pam	King Valley United Football - Netball Club, VIC
Della, Paul	Federation of Catholic School Parent Communities (SA), SA
Demchyshyn, Chris	Keysborough Basketball Association, VIC
deMeyere, Albert	Melville Cares Inc, WA
Denton, Glynis	Currumbin Dragons Paddling Club Inc, QLD
Desmond, John	Bundanoon Highland Gathering Inc, NSW
DeSousa, Royce	Banksia Gardens Community Services, VIC
Dettrick, Colleen	Anglican Parish of Keppel, QLD
Dewis, Lee-Ann	Jamboree Community Kindergarten, QLD
Di Filippo, Andrew	Ronald McDonald Family Retreat Batemans Bay, NSW
Dimitriadis, Steve	Sunshine Heights Cricket Club, VIC
Dodd, Anthony	Point Lookout Surf Life Saving Club, QLD
Donaldson, Doug	Camp Hill Community and Sporting Club, QLD
Donnellon, Angela	Donald 2000 Inc, VIC
Donovan, Penni	Peregian Beach Community House Inc, QLD
Doolan, Craig	Southern Suburbs Pool Association, QLD
Dorse, Jonathan	Hunter Christian Churches Football, NSW
Doyle, Anthony	New South Wales Touch Association, NSW
Doyle, Peter	Brainwave, VIC
Doyle, Rhonda	Central Coast Kids In Need Inc, NSW
Draper, Peter	Pacific Hope School, NSW
Drummond, Neil	Gungahlin Rural Fire Service Brigade, ACT
Dudley, Joan	Suited to Success Inc, QLD
Dugan, Patricia	Pregnancy Counselling & Education Services Inc, QLD
Dyde, Adam	Bethanga Recreation Reserve Committee, VIC

NAME	ORGANISATION
Dyson, Robert	Eat Well Tasmania Inc, TAS
Edson, Gerry	Kwinana Bowling Club, WA
Edwards, Donna	Esperance Junior Cricket Association, WA
Edwards, Kalandre	Perth Soapbox Club, WA
Edwards, Neal	Rotary Club of Kenwick (WA) Inc, WA
Edyvean, Melinda	Silkstone State School, QLD
Elderfield, Peter	South West Orienteering Trekkers, WA
Eliaba, Tia	Sydney Cook Islands LMS Church, NSW
Ellens, Hugh	Transition Sydney Inc, NSW
Ellens, Hugh	Transition Bondi, NSW
Ellery, David	Queen of Hearts Community Foundation, NSW
Ellis, Aimee	Mentone Pre-School P&C, VIC
Elliss, Lorraine	Wanneroo Amateur Football Club, WA
Entner, Sue	Ravenshoe Community Centre Inc, QLD
Evans, Ian	Wollondilly Support and Community Care Inc, NSW
Evans, Jo	Mill Park Swim Club, VIC
Everett, Doug	Blue Dragon Children's Foundation International, NSW
Fabian, Hilery	Abundant Life Church, NSW
Fagg, Jo-Anne	Darwin Speedway Riders & Drivers Association Inc, NT
Fares, Len	Illawarra News Blogspot Association Inc, NSW
Farlow, John	Four Wheel Drive Victoria, VIC
Farmer, John	3WBC FM Community Radio Inc, VIC
Farooq, Maria	Pakistanis In Australia Inc, WA
Farrell, Sean	Michael Cusacks GAC, NSW
Fensom, Joan	Palmerston 50+ Club, NT
Ferguson, John	Uniting Church Bondi Beach Mission Chapel by the Sea, NSW
Filkins, Lisa	Chatswood Hills State School P&C Association, QLD
Filsell, Peter	Yankalilla Hockey Club, SA
Finlay, Caroline	Manly Hospital Auxiliary, NSW
Fisher, Dennis	Hornsby Art Society, NSW
Fitzgerald, Judy	Okines Community House, TAS
Flanagan, Christine	Forest Hill School of Arts, QLD
Florisson, Steven	Esperance Care Services, WA
Footo, John	Kinglake Ranges Men's Shed Inc, VIC
Ford, David	Esperance Regional Forum Inc, WA
Ford, Ron	Connect2Group Inc, QLD
Foreman, Peter	Quality Living Options Bendigo Inc, VIC
Forsyth, Annie	Laidley State High School P&C Association, QLD

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NAME	ORGANISATION
Forsyth, Helen	Dragons Rowing Club, QLD
Fowles, Ken	West Gambier Football Club Inc, SA
Fox, Bradley	Clear Mountain Rural Fire Brigade, QLD
Fraser, David	Clunes Football Netball Club, VIC
Fraser, Diane	Gawler Community House Inc, SA
Fraser, Lois	Friends of Wentworth Library Services, NSW
Fraser, Morag	Balga Detached Youth Work Project Inc, WA
Free, Nicola,	Search Light Inc, QLD
Freeman, Gail	Toora Women Inc, ACT
Frehner, Jason	Victoria Park Swimming Club, WA
Friederich, Alessandra	Inline Hockey SA, SA
Frost, Kit	Riding for the Disabled of WA Albany Riding and Driving Group Inc, WA
Frost, Susan	Pappinbarra Progress Association Inc, NSW
Fullarton, Jayne	Bass Valley Community Group Inc, VIC
Gardiner, Neil	Footscray Community Arts Centre, VIC
Gaudio, Nick	Virtus Soccer Club, SA
Geddes, Shireen	Hillcrest Christian College P&F Association, QLD
George, Leisa	Wantirna Primary School, VIC
George, Pam	TurningPoint Church, VIC
Gerlach, Neale	Living Positive Victoria, VIC
Gibson, Sam	Victor Harbor Archery Club, SA
Gilbert, Russell	Rotary Club of Bacchus Marsh, VIC
Giles, Dianne	Melton & District Pony Club Inc, VIC
Gill, Geoffrey	Albert Golf Club, NSW
Gill, John	Coal Point Progress Association, NSW
Gilmore, Janelle	North Queensland Wildlife Care Inc, QLD
Glasson, Donna	Revesby Workers Football Club, NSW
Glastonbury, Judy	Lions Club of Edwardstown, SA
Glistak, John	South Australian Science Teachers Association, SA
Gluyas, John	Diamond Valley Community Support, Inc, VIC
Godber, Ann	Yaraka Sports and Progress Association, QLD
Godden, Paul	Penumbra Centre Inc, VIC
Golinski, Helen	Harlin State School P&C Association, QLD
Gould, Mike	Jindowie Residents Group, WA
Gowans, Diane	4 Paws Animal Rescue Inc, NSW
Graham, Maxyne	Berkeley Neighbourhood Centre, NSW
Grainger, Narelle	Tiara State School P&C Association, QLD
Gration, Margaret	Naringal Baptist Church, VIC
Gray, Rod	Huon Valley Theatre Inc, TAS
Grayson, Bianca	Trinity Preschool Orange Inc, NSW

NAME	ORGANISATION
Green, Antony	Beyond Empathy Limited, NSW
Greenwood, John	Lions Clubs International District 201V2, VIC
Greig, Vickie	Lions Club of Penguin, TAS
Griffin, Morgan	Young Variety SA, SA
Gubbay, David	Newcastle Theatre Company, NSW
Guest, Chezley	Salmon Gums Development Group, WA
Guppy, Alan	Woods Point Gun Club Inc, VIC
Hadfield, Karen	Horsham Fire Brigade, VIC
Hailes, Jane	Playgroup Queensland Ltd, QLD
Hall, Sharon	Hyland Community Kindergarten, VIC
Halstead, Amy	Eimeo Road State School P&C, QLD
Hamilton, Timothy	St Paul the Apostle P&F Association, NSW
Hammond, Veronica	Pagan Awareness Network Inc, NSW
Hancock, Robert	Andamooka Progress and Opal Miners Association, SA
Hansen, Jeff	Melville Theatre Company Inc, WA
Harika, Melissa	Continece Advisory Service of WA, WA
Harman, Jane	Kununurra Historical Society, WA
Harrap, Chris	Coburg Harriers Club Inc, VIC
Harris, Andrew	Brunswick Montessori Children's House, VIC
Harris, Janet	1st Point Cook Scout Group, VIC
Harris, Robert	Queensland Radio for the Print Handicapped Limited, QLD
Harrison, Kathryn	Grow, QLD
Hart, Barry	Batemans Bay Probus Club, NSW
Harvey, Dorothy	Kadina Retiree and Friendship Club, SA
Harvey, Karen	Longreach Youth Club and Sports Complex Inc, QLD
Hatch, Arthur	Mullumbimby Showground Trust, NSW
Hayden, Janette	Tinonee Historical Society Inc, NSW
Hayes, John	Southern Shoalhaven Meals on Wheels, NSW
Haylock, Barbara	Special Olympics Australia – Spencer Gulf, SA
Haynes, Jeffrey	Sapphire Coast Uniting Churches, NSW
Healy, Denis	Nelson Men's Shed Inc, VIC
Hearne, Natalie	Ingham Institute for Applied Medical Research, NSW
Heath, Daniel	Helping Hoops Inc, VIC
Heelan, Kristy	Clermont and District Education Group (CDEG), QLD
Heemskerk, Jenny	Gambier Centrals Soccer Club, SA
Heffernan, Agnes	Moving Forward Together Association, NSW
Hegemann, Cheryl	Tara Shire State College P&C Association, QLD
Heinjus, Deb	Koolunga Primary School, SA

NAME	ORGANISATION
Heinzman, Colin	Swan Estuary Reserves Action Group Inc, WA
Helstrom, John	Aurora School, VIC
Herz, Catriona	Findon Calisthenics Club, VIC
Hess, Joleen	Brunswick Tool Library, VIC
Hickin, Geoffrey	Inner West Neighbour Aid, NSW
Higgins, Cathy	Southern Vales Dressage Club, SA
Hinkley, Glen	Warwick Greenwood Junior Football Club, WA
Hoare, Tracy	Australia Alopecia Areata Foundation Inc, VIC
Hodgetts, Tina	Northern Children's Network Inc, TAS
Hoffman, Ann	Winmalee Neighbourhood Centre Inc, NSW
Hoffman, Elizabeth	LinC Pine Rivers, QLD
Hoffmann, John	The Carinya Society, VIC
Hogermeer, Sonia	Dryandra Regional Equestrian Association, WA
Holbrook, Catherine	Coomera Springs State School P&C Association, QLD
Hollamby, Judy	Waterloo Hall and Peak Body, SA
Holmes, Angela	Adelaide Eagles Little Athletics Centre, SA
Homem, Anthony	Breakaway Toowoomba Inc, QLD
Hooper, Belinda	The Lakes South Morang P-9 School, VIC
Hooper, Margaret	Bellingen Shire Visitor Information Centre, NSW
Hooper, Ron	Echuca Fire Brigade, VIC
Horvath, Sue	Stawell Performing Arts Company Inc, VIC
Hottot, Cate	Jindalee State School P&C Association, QLD
Howard, Keith	Collaroy Plateau Community Kindergarten Inc, NSW
Howden, Nikki	Cowra Community Information and Neighbourhood Centre Inc, NSW
Howell, Tony	Kedron State High School P&C Committee, QLD
Hudnall-Dickson, Cathy	Brisbane Chorale Inc, QLD
Hughes, Evan	Eaton's Hill State School P&C Association, QLD
Hughes, Jo	Altona Lacrosse Club, VIC
Hughes, John	Morven Park Management Committee, TAS
Hughes, Peter	Northern Rivers Conservatorium Arts Centre Inc, NSW
Hulbert, Trevor	Dorrigo Saleyard Committee, NSW
Hulskamp, John	Friends of St Kilda Cemetery, VIC
Humbert, Glenn	Culgoa Community Sports Club Inc, NSW
Hyndman, Sarah	Berrinba East State School P&C Committee, QLD
Ingham, Amanda	Cootamundra Touch Association, NSW
Inness, Gary	Hilton Palmyra Cricket Club, WA

NAME	ORGANISATION
Inserra, Martin	Laverton Community Integrated Services Inc, VIC
Inwood, Naomi	Australian Circus and Physical Theatre Association, VIC
Ireland, Joylene	Business Liaison Association, QLD
Irvine, John	The Rotary Club of Port Adelaide Inc, SA
Jacobi, Lois	Noosa District SHS P&C Association, QLD
Jacobs, Belinda	Ourimbah Public School P&C Association, NSW
Jacobson, Brooke	Canning Vale Primary School Campus P&C, WA
James, Steven	Community House Port Lincoln Inc, SA
Jared, Laurel	Clarendon Historic Hall Committee, SA
Jekabsons, Kath	Romsey Golf Club, VIC
Jellis, Sue	Zonta Club of Canberra Breakfast, ACT
Jenkinson, Stephanie	Wandering Annual Fair Committee Inc, WA
Jodun, Charles	Petanque WA, WA
John, Neville	Kildonan Uniting Care, VIC
Johns, Brad	Illawarra Light Railway Museum Society, NSW
Johns, Philip	Council of Small Businesses of Australia (COSBOA), QLD
Johnson, Bernice	Music at the Basilica Inc, VIC
Johnson, Helen	Friends of the Hound Inc, NSW
Johnson, Michelle	Springfield Central State School P&C Association, QLD
Johnson, Sharon	The Animal Protection Society of WA Inc, WA
Johnstone, June	Gilbert and Sullivan Society of Tasmania, TAS
Jones, Carol	Hornsby Touch Association, NSW
Jones, Debbie	St Hilda's P&F Association Inc, WA
Jones, Patricia	Esperance Districts Badminton Association, WA
Jones, Yvonne	K9 Rescue Group Inc, WA
Jose, Leanne	Boondall P&C, QLD
Joseph, Necola	Hamilton Community House Inc, VIC
Joy, Garry	Hope Chapel, NSW
Joy, Garry	Breakthrough Houses, NSW
Joyce, Brian	Quilpie Golf Club Inc, QLD
Kandasamy, Natarajan	Tamil Association (QLD) Inc, QLD
Kanneh, Mohammed	Community Service (Liberia) Inc, QLD
Keable, Karen	Australian Leukodystrophy Support Group Inc, VIC
Kearney, Eileen	Oakleigh Bowling Club Inc, VIC
Keily, Jo	Banks Hockey Club, NT
Keith, Janice	King Island Regional Development Organisation, TAS

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NAME	ORGANISATION
Kelly, Dot	Range View Park Tennis Club Inc, WA
Kelly, Juliana	Community Adult Literacy Foundation, WA
Kennedy, Edith	Set Free Care, QLD
Kent, Andrew	The Inspiration Garden Inc, QLD
Kerr, Philip	Gold Coast and Hinterland Spinners and Weavers Group Inc, QLD
Kidd, Damian	Rotary Club of Mount Isa South West, QLD
Kiesecker, Sam	Sarina State School P&C Association, QLD
Kilby, Melinda	Tomaree Public School P&C, NSW
Kinder, Irene	Zonta Club of Brisbane East, QLD
King, Jan	Darling Range Wildlife Shelter, WA
Kinsella, Gail	Communities@Work, ACT
Kirk, Bill	3NRG 99.3FM Sunbury Radio, VIC
Klukas, Lynette	The Zonta Club of Bowen, Inc, QLD
Klumpp, Andrew	The yLead Association, QLD
Knights, Peta	The Fr Bob Maguire Foundation, VIC
Knoll, Alys	Leeton SunRice Festival, NSW
Korner, Owen	Scouts Australia SA Branch - Happy Valley Scout Group, SA
Kouwenhoven, Roslie	Hinterland Community Care Inc, QLD
Kovassy, Marianne	Hungarian Literature and Cultural Heritage Society Inc, VIC
Kramer, Greg	Brookfarm Byron Lighthouse Run, NSW
Kretchmer, Rod	Tarralla Kindergarten, VIC
Krieg, Steph	Wallaroo Golf Club Inc, SA
Kugler, Nadene	Point Lookout Surf Life Saving Club Junior Activities, QLD
Lacey, Brenda	Action for More Independence and Dignity in Accommodation, VIC
Lagzdins, John	Canterbury Neighbourhood Centre, VIC
Lai, Stephanie	SHINE for Kids Co-operative Ltd, NSW
Laidlaw, Joanne	Finding Yellow, NSW
Lam, Tuan Tuong	Australian Chinese Buddhist Society
Lambert, Barbara	Manna From Heaven Sandgate Inc, QLD
Lambert, John	SteamRanger Heritage Railway, SA
Lange, Werner	Friends of Agnes Falls Inc, VIC
Langfield, Chris	Para Hills Cricket Club, SA
Larkin, Rachel	Riverland Harmony Chorus, NSW
Laura, Susan	Coastal a Cappella Chorus, NSW
Law, Michael	Berkeley Vale Neighbourhood Centre, NSW
Lawrence, Diane	Parklands Cottage Inc, NSW
Lawrie, Sue	McLaren Flat Netball Club, SA
Lecky, Samantha	Zonta Club of Northern Beaches Inc, NSW
Lee, Annette	Northern Rivers K9 Sports Club, NSW
Lee, Donna	2nd Toowoomba Scout Group, QLD

NAME	ORGANISATION
Lee, Kim	Gordon Baptist Church, NSW
Lee, Margaret	Alfredton Rotary Club, VIC
Lees, Heather	Neighbourhood Watch, Greater Shepparton PSA, VIC
Leeson, Fiona	Woongarra State School P&C Association, QLD
Leighton, Nicole	Balcatta Volleyball Club, WA
Lennon, Bill	Wye River Surf Life Saving Club, VIC
Lenz, Michelle	RedFest - Redland Spring Festival Inc, QLD
Lethbridge, Beth	Booringa Heritage Group Inc, QLD
Lewer, Greg	East Coast Regional Development Organisation Inc, TAS
Lewis, Benjamin	The University of Queensland Tennis Club Inc, QLD
Lewis, Margaret	Winchelsea Community House, VIC
Lewis, Steve	Brisbane Second Division Rugby League Inc, QLD
Liang, Vanessa	Darebin Information Volunteer Resource Service, VIC
Line, Yvonne	Ozquilt Network Inc, VIC
Link, Peter	Outlook Vic Inc, VIC
Lister, Suellen	Arcadia P&C Association, NSW
Litster, Deane	SYP Landcare Group Inc, SA
Loffler, Judy	U3A Twin Towns Inc, QLD
Lonie, Jennifer	Kilmore Swimming Club, VIC
Lorenz, Nadine	Birdsville Social Club Inc, QLD
Lousada, Cindy	Gifted Families Support Group Inc, NSW
Lucas, Jodie	Salamander Bay Recycling, NSW
Lucas, Kate	Animals Tasmania, TAS
Luck, Olwen	Laidley Agricultural and Industrial Association, QLD
Ludovico, Frank	Tom Price Baptist Church, WA
Lyle, Susan	Montville State School P&C, QLD
Lynch, Stephen	Canterbury Norwood Kindergarten, VIC
Lyons, Kathy	Forest Hill Cricket Club, QLD
Mackay, Terry	Community Support Frankston Inc, VIC
MacKinnon, Alan	JCI Australia, VIC
Macnamara, Christina	Winston Heights Public School P&C, NSW
Mactier, Alex	Windarring CHAPD Inc, VIC
Maddock, Douglas	Dungog & District Neighbourcare Inc, NSW
Magill, Greg	Javaranda Preschool Centre Inc, NSW
Maher, Lucinda	Murilla Community Centre Inc, QLD
Mahon, Shirley	Rotary Club of Cleveland Inc, QLD
Mahoney, Jan	Sweet Adelines Australia, NSW
Males, Kathy	Kenmore Bridge Club Inc, QLD

NAME	ORGANISATION
Mallam, Paul	South Sydney Community Aid Multicultural Neighbourhood Centre, NSW
Mandzufas, Joelle	Nutrition Australia WA Division Inc, WA
Manley, Dianne	Southern Highlands Youth Arts Council Inc, NSW
Mansfield, Elizabeth,	Seymour Puckapunyal Community Radio Inc, VIC
Maphosa, Vuy	Eastern Group State Emergency Service Support Unit Inc, QLD
Marchingo, Chris	Bundoora United Cricket Club, VIC
Marinakis, Spiro	Altona Yacht Club, VIC
Marks, James	Manly Warringah Touch Association, NSW
Marshall, Stephen	Mental Health Association of Central Australia, NT
Marshall, Vicky	Carrum Downs Junior Football Club Inc, VIC
Marstaeller, Sue	W.H.J Sports and Community Centre: L.B Davern Reserve, VIC
Martin, Duncan	Mitchelton Youth Club Inc, QLD
Martin, Ron	Curumbin RSL, QLD
Mason, D'Arne	Derby Netball Club, TAS
Massey, Leanne	Maroonan Primary School P&C, QLD
Mathews, Kaylene	Huntingdale Primary School P&C Association Inc, WA
Mathisen, Megan	Bunyip Kindergarten, VIC
Matthews, Joel	Robert Townson Public School, NSW
Maude, Lis	Frankston Peninsula Carers Inc, VIC
Maudsley, Margaret	Maranoa Warrego Anglican District (MWAD) and All Saints Mitchell, QLD
May, Harry	Nepean District Historical Society Inc, NSW
Mayston, Damon	Kalamunda Stamp Club, WA
McAlister, Patricia	Smart Pups Assistance Dogs for Special Needs Children Inc, QLD
McBride, Barry	Meals On Wheels SA Mount Gambier Branch, SA
McCollum, Sue	Goondiwindi Botanic Gardens Inc, QLD
McCormick, Dianne	BABI Youth & Family Service, QLD
McCulloch, Shane	Glendore Child Care Centre, NSW
McDermott, Rebecca	Junee Junior Rugby League, NSW
McFarlane, Doug	Lismore Touch Football Association, NSW
McGarry, Jean	Lake Macquarie Sustainable Neighbourhood Alliance, NSW
McGarry, Sylvia	Redland Museum Inc, QLD
McGregor, Ian	Pittwater Aquatic Club, NSW
McKay, Lyndal	Heartfelt: Giving the Gift of Photographic Memories Inc, VIC
McKelvie, Kirsty	Marrar Australian Football & Netball Club, NSW
McKenzie, Maureen	Wonthaggi Hospital Ladies Auxiliary, VIC

NAME	ORGANISATION
McKewin, Len	Stanthorpe Art Gallery Society Inc, QLD
McKewin, Len	Stanthorpe Regional Art Gallery, QLD
McLean, Allison	BUSHkids - Royal Queensland BUSH Children's Health Scheme, QLD
McLean, Cynthia	Mareeba Local Ambulance Committee, QLD
McLean, Mary	Murrah Hall P.A. Inc, NSW
McMillan, Robert	Aldinga Bay Croquet Club, SA
McMurdie, Sue	Seville Community House, VIC
McNamara, Margaret	Geelong West Neighbourhood House, VIC
McNaught, Kathleen	Bridgwater Bowling Club Inc, VIC
McQuinn, Lesley	Torquay Improvement Association, VIC
Mcrae, Jenny	Temora Public School P&C, NSW
Meschino, Luise	South Mandurah Tennis Club, WA
Mewett, Phillip	Rotary International District 9710, ACT
Michener, Helen	Woolgoolga Red Cross Branch NSW, NSW
Mickan, Britany	Kapunda Musical Society, SA
Middlemiss, Jessie	National Council of Women of ACT, ACT
Midson, Marjorie	Dressage Tasmania - Northern Zone, TAS
Millard, Mary	Macarthur Bowls Club Inc, VIC
Miller, Karrienne	Talbot Kindergarten, VIC
Milroy, Christopher	Lithgow City Band, NSW
Mitchell, Yvonne	3SFM Swan Hill Community Radio Inc (99.1 Smart FM), VIC
Monkman, Stephen	Ballarat Neighbourhood Centre, VIC
Montgomery, Mark	Thredbo Ski Patrol Association, NSW
Monty, Peter	Rokeby Neighbourhood Centre Inc, TAS
Moon, Lucas	Kalparrin, VIC
Moore, Cheryl	Milpara Community House, VIC
Moore, Janet	Beechmont Community Garden, QLD
Moore, Natalie	Wallsend Public School P&C Association, NSW
Morey, Bernard	Bereavement Assistance Ltd, VIC
Moritz, Irene	Zonta International District 24 Inc, NSW
Morris, Robyn	Beaumaris Theatre Inc, VIC
Morris, Sue	Glen Iris Cricket Club, VIC
Morrish, Michelle	The Roxy Theatre Ouyen, VIC
Morrison, Kay	Multiple Birth Volunteer Support, VIC
Morris, Anne	Connections Inc, QLD
Morton, Maree	Channel Country Ladies' Day (CCLD), QLD
Moss, Kevin	Scouts Victoria, VIC
Mugabe, Grace	Ishar Multicultural Women's Health Centre, WA
Mullarney, Tracey	Excelsior Primary School P&C, WA
Mulligan, Steve	Victorian Seals National Water Polo League Club, VIC

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NAME	ORGANISATION
Murdoch, Renai	Raleigh Street Childcare Centre, VIC
Murphy, Christopher	JCI Australia, VIC
Murray, Sam	Torquay State School P&C, QLD
Musson, Gabby	Pacific Pines Primary School P&C Association, QLD
Nachtergaele, Serge	Merimbula Chamber of Commerce, NSW
Nazar, Amy	YWCA of Adelaide, SA
Neale, Rachel	Primary Schools' Music Festival Support Service, SA
Neill, Donna	Wires Mid North Coast, NSW
Nelson, Peggy	Mid West Cat Shelter Inc, WA
Neumann, Margaret	Belconnen Senior Citizens Club, ACT
Nicholls, David	Top End Mental Health Consumer Organisation (TEMHCO), NT
Nicolai, Win	Special Olympics Australia - Adelaide North, SA
Nicolescu, Christine	Special Olympics South Australia, SA
Ninness, Jemma	Ord River Sports Club Inc, WA
Norman, Ian	Coolum Beach Surf Lifesaving Club, QLD
Nourse, Adrian	Gilbert Valley Cricket Club, SA
Nugent, Mark	Urunga Recreation Reserve Management Committee, NSW
O'Beirne, Jane	The Basalt to Bay Landcare Network Inc, VIC
O'Connor, Ruairi	Tamarama Surf Life Saving Club
O'Donoghue, Mark	Border Rivers Catchment Management Association, QLD
O'Haire, Vicki	Glenaladale CFA, VIC
O'Halloran, Justin	Carrum Surf Life Saving Club, VIC
O'Keefe, Brian	ConnectGroups Support Groups Association WA Inc, WA
O'Leary, Mary	Newcastle Youth Orchestra, NSW
O'Rourke, Damian	Longreach Tennis Club Inc, QLD
Occhiuto, Jayne	South West Connect, NSW
Oldman, Catherine	Geographe Catchment Council, WA
Oliva, Sebastian	The Friends of Sammy Joe Foundation, VIC
Olive, Natalie	Lions Club of Cabramatta / Cabra-Vale Inc, NSW
Olsen, Barry	Penrith District Netball Association, NSW
Olsen, Kieran	Graceville State School P&C Association, QLD
Orchard, Alan	Caloundra Local Ambulance Committee, QLD
Osmond, Nicole	Dungog Junior Rugby League, NSW
Owen, Rachel	Quirindi Preschool Kindergarten, NSW
Owens, Ruth	Hamilton Community House Inc, VIC
Page, Rodney	Seaworks Foundation, VIC
Paine, Russell	Rotary Club of Bondi Junction, NSW

NAME	ORGANISATION
Panagopoulos, Jim	Apollo Soccer Club, SA
Pandikorala, Gayath	Gladstone Park Cricket Club, VIC
Paolacci, John	Dancehouse Inc, VIC
Pargas, Bill	Heidelberg United FC, VIC
Parker-Estoppey, Bernice	Gwenfa Hampton Kindergarten, VIC
Parker, David	Barrine Rural Fire Brigade, QLD
Parker, James	Australian Seniors Computer Clubs Association, NSW
Parker, Leo	Quambatook Tractor Pullers Association Inc, VIC
Patat, Sandro	Winnacott Kats Junior Football Club, WA
Paterson, Chris	Vienna Woods State School, QLD
Paynter, Julie	Waggamba Landcare Group, QLD
Peachey, Mike	Speedway Motorcycle Club of WA, WA
Pearson, Shawn	Kalparrin, WA
Pederick, Tony	YMCA of the Inner North East of Adelaide Inc, SA
Peers, Barbara	Bayside Sea Scouts, QLD
Peet, John	Mid North Little Athletics Centre, SA
Peikert, James	Westminster Hockey Club, SA
Peirawan, Shiller	Adelaide Kurdish Youth Society, SA
Peirce, Steven	Wodonga Saints Football Netball Club, VIC
Pell, Colin	Armida Lions Club Inc, NSW
Pereira, Ann	Wauchope Chamber of Commerce and Industry Inc, NSW
Perry, Helen	Numinbah Valley State School P&C Association, QLD
Perry, Mark	Alphington Community Centre, VIC
Peters, Suzette	Immigration Advice and Rights Centre, NSW
Petherbridge, Peter	Pony Club Association of NSW, NSW
Pham, Tram	Southern Domestic Violence Service Inc, SA
Phillips, Bruce	Bendigo Community Farmers Market, VIC
Phillips, Kate	Margaret Ives Community Children's Centre, SA
Pizzey, Iain	Scleroderma Australia Inc, VIC
Plunkett, John	Rotary Club of Mount Gambier Lakes, SA
Powell, Mark	Toowoomba West Special School P&C Association, QLD
Price, Carole	Bellarine Police Community Support Register, VIC
Price, Craig	Labrador Scout Group, QLD
Price, Michael	Belconnen Magpies Football Club, ACT
Prince, Mary-Ann	Whyalla FM Public Broadcasting Association Inc, SA
Prosser, Louise	Simpson & District Community Centre Inc, VIC
Prun, Mark	Brainlink Services Ltd, VIC

NAME	ORGANISATION
Pudig, Chantal	Biz Plus Networking Association Inc, NSW
Pulford, Rosemary	Stanley Flat Soldiers Memorial Hall Inc, SA
Pusterla, Peter	Probus Club of Darwin Inc, NT
Pye, Brenda	St Mary's Tennis Club, VIC
Quelch, Prue	Rotary Club of Maryborough Sunrise, QLD
Raftery, Adrian	Bears Of Hope Pregnancy & Infant Loss Support Inc, VIC
Raikar, Ninad	Marathi Katta Australia, NSW
Raitman, Ruth	Jewish Taskforce Against Family Violence Inc, VIC
Randall, Danielle	Hayes Street Community Childcare Association, QLD
Randell, James	Darling Range Connect Inc, WA
Rangip, Cassandra	The Leniata Legacy, QLD
Reed, Allen	Holy Trinity Anglican Church Merriwa NSW, NSW
Reed, Rod	Darling Range Volunteer Bush Fire Brigade, WA
Rees, Richard	Dorrigo Community Public Hall Committee, NSW
Reid, Robert	The Probus Club of Mitchelton Inc, QLD
Reid, Sharon	GSODA Inc, VIC
Reilly, Jane	YWCA NSW, NSW
Revell, Keith	Protect All Children Today Inc (PACT), QLD
Reynolds, Debby	Lynwood Senior High School P&C, WA
Richardson, Anne	Limbs 4 Life Inc, VIC
Richardson, Rosie	Saddleworth Peak Body, SA
Richter, Juerg	Pittwater Friends of Soibada, NSW
Riddle, Samantha	Gray Court Preschool, VIC
Riley, Zora	Queensland Musical Society, QLD
Risby, Jonathan	RoadSafe Metropolitan North Eastern Inc, VIC
Ritchie, John	UTS Bats Football Club, NSW
Robertson, David	MultiLink Community Services Inc, QLD
Robertson, Geoff	Granite Borders Landcare Committee Inc, NSW
Robinson, Bill	The (Men's) Shed Coonabarabran Inc, NSW
Robinson, Christopher	The Leichhardt Espresso Chorus, NSW
Robinson, Coral	Rye Beach Community Centre, VIC
Rogers, Kate	Engineers Without Borders Australia, VIC
Rogers, Owen	NADO, NSW
Rogers, Philip	Burwood Community Welfare Services Inc, NSW
Rogers, Sarah	Ferny Grove State School P&C Association, QLD
Rollason, Barrie	The Royal Historical Society of Queensland, QLD

NAME	ORGANISATION
Rose-Miller, Michael	Toowoomba Clubhouse, QLD
Ross, Donna	Wyong Creek Public School P&C Association, NSW
Rowe, Sandra	Tyntynder Football Netball Club, VIC
Ruane, Ruth	Busnet Computer Club Inc, WA
Ruddock, James	Sandringham East Primary School, VIC
Ruisi, Belinda	Kemps Creek Public School P&C Association, NSW
Ruston, Naomi	Gold Coast Sailing Club Limited, QLD
Ruth, Roslyn	Quaama Hall Committee, NSW
Ryan, Andrew	Glasshouse Bushwalkers Club Inc, QLD
Ryan, Christine	Western Region Environment Centre, VIC
Ryan, Kevin	Warrnambool Surf Life Saving Club Inc, VIC
Ryan, Pam	Spring Creek Community House Inc, VIC
Ryan, Paula	Friendly Faces Helping Hands Foundation, NSW
Ryans-Taylor, Trish	Community Legal Centres Association (WA) Inc, WA
Rybarczyk, Tanya	CommunityWest Inc, WA
Sag, Thomas	Friends of the One and All Sailing Ship Inc, SA
Saint, Stuart	Tea Tree Gully Gymsports Inc, SA
Same, Michael	Maccabi Victoria Sports Foundation, VIC
Samojlowicz, Krystina	Northern Beaches Chorus, NSW
Sampey, Lisa	Dardanup Primary School P&C, WA
Samuel, Alan	Progressive Judaism Victoria Inc, VIC
Sanders, David	Operation Flinders Foundation, SA
Sanderson, Cassandra	Pimpama State School P&C, QLD
Sanderson, Craig	Wynnum Redlands Canoe Club Inc, QLD
Sarandopoulos, Peter	Western Australian Motor Industry Foundation, WA
Saunders, Ian	Booragoon Junior Football Club, WA
Saunders, Joe	Seaford Community Centre Inc, SA
Sauter, Franz	Rotary Club of Brisbane Rocks Riverside, QLD
Savage, Yvonne	The Dover Community Workshop Inc, TAS
Saxby, Susan	Plattsburg Public School P&C Association, NSW
Sayers, Genevieve	Maternity Choices Australia, QLD
Scharley, Walter	Surrey Hills Neighbourhood Centre, VIC
Schellhorn, Maxine	AusCam Freedom Project Inc, NSW
Schipplock, Barry	Group61 Inc, QLD
Schmitt, Dirk	Darug Tribal Aboriginal Corporation, NSW
Schobben, Frank	Williamstown Cannons Basketball Club, VIC
Schon, Jo	Volunteer Marine Rescue Southport, QLD
Scott, Geoff	Rotary Club of Maryborough Sunrise, QLD
Scott, Max	Rotary Club of Drouin Inc, VIC

2015 CERTIFICATE OF APPRECIATION HONOUR ROLL

NAME	ORGANISATION
Searby, Ian	Diamond Valley Foodshare Inc, VIC
Searle, Vicki	Kogan & District Rural Fire Brigade, QLD
Sebire, Lyn	Bendigo and District Concert Band Inc, VIC
Seinor, Armelle	Serpentine Primary School, WA
Serasinghe, Aravinda	Sinhala Association of Queensland Inc, QLD
Severe, Uliana	Sunnyhaven Disability Services Ltd, NSW
Shalvi, Guy	St Therese Community Preschool, NSW
Shi, Susanna	Chinese Australian Forum, NSW
Shillabeer, Jill	Onkaparinga Netball Club Inc, SA
Shugg, Phil	Arts Mildura, VIC
Silk, Marion	Rosedale Neighbourhood House Inc, VIC
Simpson, Andrew	Windgap Foundation, NSW
Simpson, Denise	Greenway Tenants Group Inc, NSW
Sinclair, Alan	Suncare Community Services Ltd, QLD
Sing, Debbie	Kangaroo Flat Community Group Inc, VIC
Singh, Resham	Bicycles for Humanity (WA) Inc, WA
Smart, Toni	Albury Magpies Hockey Club, VIC
Smith, Amanda	Careship Coorong Ltd, SA
Smith, Catherine	St Mary's Catholic School P&F, NSW
Smith, Catherine	Wellington Amateur Swimming Club, NSW
Smith, Deborah	AWESOME Arts Australia Ltd, WA
Smith, Margaret	Drake School of Arts and Progress Association Inc, NSW
Smith, Margaret	The Embroiderers' Guild NSW Inc, NSW
Smith, Trish	Arundel State School P&C Association, QLD
Smyth, Lorrae	Dartmouth Community Progress Association, VIC
Somerville, Sarah	Nexus Care, QLD
Speed, Kaye	Blind Sports and Recreation Victoria, VIC
Spencer, Tracey	Mundingburra State School P&C Association, QLD
Spiegel, David	Court Network, VIC
Spilva, Vivian	Yarrawonga-Mulwala Arts Council Inc, VIC
Spriggs, Christopher	Self Help Queensland Inc, QLD
Stefanoff, Tony	Girl Guides Western Australia, WA
Stephens, Craig	Impact Volunteering Inc, VIC
Stephens, Mark	TS Gayundah Navy Cadets, QLD
Stephenson, Paul	The Unicorn Foundation, VIC
Stoker, Jacqui	Coomabah P&C Association, QLD
Stollery, Margaret	Mirboo North St. Andrew's Uniting Church, VIC
Stollery, Peter	Mirboo North St. Andrew's Uniting Church, VIC

NAME	ORGANISATION
Stone, Annie	Northern Peninsula Area Justice Services Aboriginal And Torres Strait Islander Corporation, QLD
Stone, Beverley	Kiah Public Hall, NSW
Stone, Lisa	Canberra Rape Crisis Centre, ACT
Street, Denis	Whitehorse Community Chest Inc, VIC
Stuart, William	Mustangs Baseball Club, NSW
Sudjoko, Agus	Islamic Society of Darwin, NT
Sullivan, Kate	HIV/AIDS Legal Centre, NSW
Sullivan, Stephanie	Holland Park State School P&C Association, QLD
Sutherland, Stephen	1st Ourimbah Scout Group, NSW
Suttie, Adrian	City Life Inc, VIC
Sutton, Judith	Bute 2000 Onwards, SA
Sutton, Paul	Coburg North Primary School, VIC
Swain, Ian	Northern Midlands RSL Sub Branch, TAS
Switzer, Mark	North Ryde Community Aid & Information Centre Inc, NSW
Symons, John	Project New Dawn, VIC
Tabcart, Dina	Cancer Wellness Centre, WA
Taylor, Kim	Frankston Heights Primary School, VIC
Taylor, Rick	National Centre for Childhood Grief, NSW
Tejera, Daniel	Renown Kindergarten, VIC
Temby, Dorothy	Lower Murray Uniting Congregations, SA
ten Brummelaar, Theo	Dutch Australian Cultural Centre, Ltd, NSW
Tence, Matthew	Eating Disorders Foundation of Victoria Inc, VIC
Theckston, Honni	Mt Warren Park State School P&C Association, QLD
Thomas, Louise	American River Progress Association Inc, SA
Thomas, Polly	Hopetoun & District Neighbourhood House Inc, VIC
Thompson, Vanessa	Carina Leagues CJ's Swim Club, QLD
Thurlow, Sue	Maryborough Active Riders Club Inc, QLD
Tierney, Kath	McAuley Community Services for Women, VIC
Tillotson, Rod	Lions Club of Westbrook and Districts, QLD
Tippett, Rachelle	United Way Ballarat & The Ballarat Foundation, VIC
Tohlke, Ranita	Mount Isa Agricultural Show Society Inc, QLD
Toll, Julie	The Orange Pigeon Inc, VIC
Tomkins, Bob	Nerrigundah Rural Fire Brigade, NSW
Toms, Gordon	Wauchope & District Uniting Church, NSW
Torrence, Ian	The Australian Youth Mentoring Network, NSW
Torrens, Denis	Spiritual Health Victoria, VIC

NAME	ORGANISATION
Tran, Jensen	Australian Chinese Buddhist Society, NSW
Trenorden, Tracey	Kondinin/Hyden St John Ambulance Committee, WA
Trinne, Felicity	Youth Barossa, SA
Trott-Kelly, Lisa	Darley Neighbourhood House & Learning Centre, VIC
Trovato, Angelo	Trigeminal Neuralgia Association of Australia Inc, NSW
Turner, Brent	Horizon Committee Inc, NSW
Turner, Jim	St Marys Sports Centre, TAS
Turner, Nicki	Fair Game Australia, WA
Turner, Shirley	Jerramungup Sports Club Inc, WA
Tyler, Glenn	Ballarat Little Athletics, VIC
Underwood, Zara	Townsville & JCU Rowing Club, QLD
Utting, Kathryn	ARTrinsic Inc, WA
Vallance, Mark	1 ST Kialla Scout Group, VIC
Van den Hoek, Leanne	Special Olympics Australia - Riverland, SA
Van Mosseveld, Emma	Forest Hill Community Development Association, QLD
van Rooden, John	Daylesford Neighbourhood Centre Inc, VIC
Vandenberg, Josh	NerdSpace, VIC
Vane Loo Yong Kee, Siw	9th Caulfield (Murrumbeena) Scout Group, VIC
Vanzino, Christine	Northern Beaches Touch Football, NSW
Vickers, Cate	Bulimba Senior Citizens, QLD
Vogil, Jenni	Cairns Saints Australian Football Club Inc, QLD
Vosmansky, Karin	Life's Little Treasures Foundation, VIC
Waddingham, Steve	UWA Rugby Football Club, WA
Waite, Kay	Warwick Gymnastic Club, QLD
Wakefield, Peter	Maddingley Park Committee of Management, VIC
Wald, Robert	Spina Bifida Foundation of Victoria, VIC
Walker, Bruce	Anglican Parish of Taree, NSW
Walker, David	Oak Flats Swimming Club, NSW
Walker, Gordon	Road Safety Action Group Inner Melbourne, VIC
Walker, Shanie	We and Us, NT
Wallis, Colin	Holy Family Anglican Church Wyoming, NSW
Walsh, Heather	Association of Independent Schools of the ACT, ACT
Walters, Lee-Anne	Rural Health Tasmania Inc, TAS
Wanner, Kylie	Niagara Park Public School P&C, NSW
Ward, Barbara	Share SMR Inc, NSW
Ward, Dan	Melville Junior Football Club, WA
Ward, Robyn	East Gippsland Gymnastics Club, VIC

NAME	ORGANISATION
Wares, Sally	Lansdowne Football Club Inc, NSW
Waters, Tracey	North West Sydney Multiple Birth Association, NSW
Watts, Ronald	Rotary Club of Elizabeth, SA
Watts, Sharon	Sunshine Coast Riding for the Disabled RDA Inc, QLD
Waydock, Ann-Marie	Fleurieu Swimming Club, SA
Webb, Janet	RoadSafe Westgate Community Road Safety Council Inc, VIC
Webb, Paul	Brisbane Outrigger Canoe Club Inc, QLD
Webley, Sue	Longreach & District Multipurpose Youth Sport & Recreation Group Inc, QLD
Weinmann, Steve	West Torrens District Cricket Club, SA
Weller, Robert	Nillumbik Community Health Service Ltd, VIC
Wells, Kurt	Legana Cricket Club, TAS
Wells, Richard	Local Drug Action Groups Inc, WA
West, Maree	Minirera and District Netball Association, VIC
West, Sherryn	Langri Tangpa Buddhist Centre, QLD
Western, Brian	Lions Club of Bull Creek, WA
Weston, Phillip	St James Anglican Church Morpeth, NSW
White, Alan	Wyndham Track and Field Club Inc, VIC
White, David	Stokers Siding/Dunbible Memorial Hall Inc, NSW
White, Hunter	Watershed Landcare Inc, NSW
White, Matthew	Australian Breastfeeding Association SANT Branch, SA
White, Mike	Werribee Basketball Association, VIC
White, Theresa	Wangaratta Dragons Hockey Club, VIC
White, Tom	UQ Gatton Rugby Union Club, QLD
Wild, Pete	Candelo Arts Society, NSW
Wilkinson, Rosemary	Woodend & District Heritage Society Inc, VIC
Wilks, Donna	CWA in TAS Cygnet Branch, TAS
Willey, Magdalena	Greenhill's Preschool, VIC
Williams, Brian	Christian Outreach Centre Armidale, NSW
Williams, Emily	Ashburton Drive P&C, WA
Williams, Greg	Maleny Neighbourhood Centre, QLD
Williams, Susan	Nundah Community Enterprises Cooperative, QLD
Williamson, Helen	YMCA of Central Australia Inc, NT
Wilson, Kate	Healesville Living and Learning Centre Inc, VIC
Wilson, Simone	Ryde Eastwood Touch Association, NSW
Withers, Graham	Seeds of Hope Community Services Ltd, QLD
Wodajo Fida, Lelisse	Advocacy for Oromia Association in Victoria, VIC
Wong, Adrian	Australian Chinese Community Association of NSW Ltd, NSW
Wood, Candice	Scottsdale Netball Club, TAS

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NAME	ORGANISATION
Wood, Margaret	Women's International League for Peace and Freedom Tasmanian Branch, TAS
Woodley, Nick	Hobsons Bay Yacht Club, VIC
Woods, Jennie	Joondalup Netball Association, WA
Woods, Rod	Longreach Recreational Fishing Club Inc, QLD
Woods, Steve	Tasmanian Cricket League, TAS
Woolstencroft, George	Simpson Car Club Inc, VIC
Wren, Amanda	Nightcliff Family Centre, NT
Wright, David	The Lions Club of Kiama, NSW
Wright, Michael	Harris Park Community Centre Inc, NSW
Wright, Richard	Renown Kindergarten, VIC
Wurst, Julie-Anne	Saddleworth Recreation Ground Committee, SA
Wykes, Neil OAM	National Trust NSW, NSW
Xegas, Jo-Ann	Muirfield High School P&C Association, NSW
Xuereb, Charles	Taylors Lakes Recreation Club Inc, VIC
Yarnold, Christine	Anglican Parish of Wingham, NSW
Yeates, Suzanne	Coorparoo State Primary School P&C, QLD
Yew, Hong	Australian Chinese Buddhist Society
Young, Angela	Charleville and District Chamber of Commerce, QLD
Young, Beverly	All Saints Anglican Church Belmont NSW, NSW
Zeccola, Carina	Canberra Women in Business, ACT
Zelada, Wilfredo	Springvale Neighbourhood House, VIC

2015 TREASURERS' AWARDS WISDOM CONTRIBUTORS

NAME	ORGANISATION
Abbott, Leeann	Mariners Hockey Club Warnambool, VIC
Adams, Andy	Ironbank Cherry Gardens Football Club, SA
Anderson, Wendy	Rankins Springs & District War Memorial Hall Committee, NSW
Arbon, Julie	Port Broughton Golf Club, SA
Babb, Richard	Hornsby Ku-ring-gai Women's Shelter, NSW
Bain, Julie	Bunbury Surf Lifesaving Club, WA
Baldwinson, Maxwell	Tooleybuc Manangatang Football Netball Club, VIC
Barlow, Lyn	Darwin Probus, NT
Barnes, Bill	Manly Community Centre and Services Inc, NSW
Barry, Judith	Hyde Park Croquet Club, SA
Bartlett, Kalina	Chequers Volleyball Club, WA
Bateman, Nicole	Bega Pre-school, NSW
Batt, Alan	Lions Club of Broome Inc, WA
Batur, Kelly	Bambi Kindergarten Community Pre-School, NSW
Beelitz, Denise	Stawell Seventh Day Adventist Church, VIC
Benson, Carol	Melbourne Youth Music, VIC
Benson, Jarrad	Coromandel Valley Ramblers Cricket Club, SA
Beutel, Eric OAM	Caboolture Community Action Group, QLD
Bhat, Asha	Southern Aboriginal Corporation, WA
Bheem, Sowmya	Balar Malar Tamil Educational Association, NSW
Bichel, Ann	Redeemer Lutheran Church Laidley, QLD
Bigg, Kim	Lolly Jar Circus Inc, SA
Birch, Robyn	Baldivis Archery Club, WA
Black, Vanessa	South Coast Hockey Association, SA
Bliss, Stella	Wasleys Community Group Inc, SA
Bolles, Simon	NFP Road Trauma Support Services Victoria, VIC
Boyle, Whitney	Mallee Neighbourhood House Network, VIC
Bradley, Neil	Western Australian Genealogical Society, WA
Bradley, Phillip	Cavaliers Hockey Club, NSW
Brammer, Rachelle	University of WA Volleyball Club, WA
Brand, Alison	Australia New Zealand Gynaecological Oncology Group, NSW
Briggs, Peter	Murdoch University Rowing Club, WA
Broom, Bernard	RDA St Andrews, VIC
Brown, Dianne	Urban Seed, VIC
Brown, Virginia	Ballina Art Society Inc, NSW
Buckman, Sharon	Delegate Progress Association, NSW
Burgess, Phil	Churches of Christ in SA & NT, SA
Burns, Maggie	Appin Hall Children's Foundation, TAS
Cameron, Carolyn	Glenaladale Recreation Reserve Committee of Management, VIC

NAME	ORGANISATION
Camilleri, Robert	Realm Investment House, VIC
Carroll, Louise	Zonta Club of Sydney Breakfast, NSW
Carter, Courtney	Wynyard BMX Club, TAS
Chaaya, Sonia	Salisbury State School P&C, QLD
Chia, Adrian	Australian Sign Language Interpreters' Association WA, WA
Chinnery, Charmayne	Signs Ministries, QLD
Cock, Robran	Onka Piranhas Basketball Club, SA
Cogger, Susan	Friends Eurobodalla Regional Botanic Gardens, NSW
Collins, Megan	Sale Netball Association, VIC
Colwell, Cameron	Positive Life NSW, NSW
Cornish, Marie OAM	Wellington & District Cricket Association, NSW
Coshan, Andrew	Apollo Soccer Club, SA
Crawford, Noreen	Stawell Genealogy Group, VIC
Curnow, Venessa	Parramatta State School P&C Association, QLD
Darragh, Rita	RLOA, QLD
Davies, Jenny	Chinchilla Family Support Centre, QLD
Daw, Ivan	Red Frogs Australia & Citipointe Foundation, QLD
Dawes, Robert	Somerset Volunteer Fire Brigade Social Club, TAS
Deeker, Pamela	King Valley United Football Netball Club, VIC
Demchyshyn, Chris	Keysborough Basketball Association, VIC
Denton, Glynis	Currumbin Dragons Paddling Club, QLD
Dilger, Robyn	Flinders Island Show Society, TAS
Doyle, Rhonda	Central Coast Kids in Need, NSW
Drescher, Erich	His House Inc, NSW
Ellingworth, Kellie	MCC Lacrosse Section, VIC
Elliott, Amanda	Woongoolba State School, QLD
Ellis, Aimee	Mentone Pre-School P&C, VIC
Entner, Suzanne	Ravenshoe Community Centre, QLD
Farrell, Sean	Michael Cusacks GAA Club, NSW
Featherston, Peter	Lolly Jar Circus Inc, SA
Fee, Natasha	Calliope Youth Club, QLD
Filsell, Peter	Yankalilla Hockey, SA
Fraser, Sandra	Caringbah Public School P&C Association, NSW
Freeman, Gail	Toora Women Inc, ACT
Frehner, Jason	Victoria Park Swimming Club, WA
Gardiner, Neil	Footscray Community Arts Centre, VIC
Gibson, Allan	Girls Brigade Australia, NSW
Godber, Ann	Yaraka Gymkhana Committee, QLD
Goulter, Ray	Blackwood Photographic Club of SA Inc, SA

2015 TREASURERS' AWARDS WISDOM CONTRIBUTORS

NAME	ORGANISATION
Grady, Mark	Hesket Cricket Club, VIC
Greig, Vickie	Lions Club of Penguin, TAS
Griffiths, Tina	Longreach Scout Group, QLD
Halstead, Amy	Eimeo Road State School P&C Association, QLD
Hamilton, Karen	REELise Inc, NSW
Hanley, Benjamin	REACH Newcastle, NSW
Hartcher, Ian	Coffs Harbour Regional Conservatorium, NSW
Havercroft, Ann	Melville Districts T-Ball Club, WA
Heath, Daniel	Helping Hoops, VIC
Herz, Catriona	Findon Calisthenics Club, VIC
Hewitt, Tammy	Lyndhurst Team Penning, NSW
Hickey, Alexis	One World Centre, WA
Hickman, David	Queechey Penguins Hockey Club, TAS
Hogben, Kaye	Loch Sport Boat Club Inc, VIC
Holmes, Angela	Adelaide Eagles Little Athletics Club, SA
Hosking, Michel	Walliston Primary School P&C, WA
Howden, Nicole	Cowra Community Information and Neighbourhood Centre, NSW
Hoyes, Morgan	Busselton Community Garden, WA
Hulskamp, John	Friends of St Kilda Cemetery, VIC
Edwards, Thomas	Albinism Fellowship Of Australia Inc, NSW
Ellens, Hugh	Transition Sydney Inc, NSW
Hutchins, Courtney	Therapy and Dance Association Inc, QLD
Jacobs, Belinda	Ourimbah Public School P&C, NSW
Kandasamy, Natarajan	Tamil Association (QLD) Inc, QLD
Kapral, Pauline	Ocean Shores Community Centre, NSW
Kelly, Kim	Finley Pony Club, NSW
Kenny, Kathryn	The Embroiderers' Guild for WA, WA
Kiernan, Lorelei	Barcoo Pastoral Society, QLD
Kingston, Kylie	Nimbin School of Arts, NSW
Kinsella, Gail	Communities@Work, ACT
Klukas, Lynette	Bowen Zonta Club, QLD
Koperberg, Jan	Blue Mountains Association of Cultural Heritage Organisations, NSW
Kozlowski, Michelle	Springfield Central State School P&C Association, QLD
Krieg, Stephanie	Wallaroo Golf Club, SA
Kuter, Maurice	Malahide Golf Club at Fingal, TAS
Leach, Andrew	Cora Barclay Centre, SA
Leech, Jerry	Ryder-Cheshire Mount Gambier Home Board, SA
Lewis, Margaret	Winchelsea Community House, VIC
Lightwood, Liron	Carnegie Rostrum Club, VIC
Long, Lorene	Stanthorpe Heritage Museum, QLD

NAME	ORGANISATION
Lonie, Jennifer	Kilmore Swimming Club, VIC
Males, Kathy	Kenmore Bridge Club, QLD
Maltby, Charlotte	Ku-ring-gai Cubs Rugby League Club, NSW
Mansfield, Lyn	Gold Coast Permaculture, QLD
Marinakis, Spiro	Altona Yacht Club, VIC
Marren, Jane	Noosa Netball Association, QLD
Mason, D'Arne	Derby Netball Club, TAS
McConnell, Grace	Albany Sinfonia, WA
Mckensey, Ian	Rotary Club of Wollongong, NSW
McLean, Christine	Mitchell Show Society, QLD
McLean, Stuart	1st East Wahroonga Scout Group, NSW
Mendis, Hilarin	Special Olympics Melbourne Inner East Region, VIC
Miller, Fiona	Blaxland Public School P&C, NSW
Moir, David	Edgewater Cricket Club Inc, WA
Moore, Narelle	Bondi Nippers, NSW
Moule, Leslie	Mundoo State School P&C, QLD
Murphy, Brittany	All Saints Community Care, NSW
Muuren, Jack	Rally For Recovery Inc Tomakin, NSW
Myles, Tracey	Down Syndrome NT, NT
Neale, Rachel	Festival of Music, SA
Niski, Joanne	Goomalling Youth Group, WA
Norris, Ellie	Casterton Croquet Club, VIC
O'Haire, Vicki	Glenaladale CFA Brigade, VIC
ONeil, Nesha	Australian Childcare Alliance, NSW
Parker, James	Computer Pals for Seniors Northern Beaches, NSW
Parslow, Jim	Lambton Anglican Parish, NSW
Paulson, Marigold	St Anthony's Primary School Alphington P&C Association, VIC
Pearse, Julie	Woodvale Tennis Club, VIC
Peet, John	Mid North Little Athletics Club, SA
Peirawan, Shiller	Adelaide Kurdish Youth Society, SA
Pereira, Ann	Wauchope Chamber of Commerce & Industry Inc, NSW
Perkins, Wendi	Moe Youth Club Boxing Gym, VIC
Peters, Rachel	The F Project, VIC
Petrucci, Luciana	McLaren Vale Institute Hall Management Committee Inc, SA
Piper, Kylie	RoxFM Community Radio, SA
Podolski, Victoria	QCWA Bollon, QLD
Potts, Warwick	Goodwood Cricket Club, SA
Rafferty, Adrian	Bears of Hope Pregnancy & Infant Loss Inc, NSW
Raikar, Ninad	Marathi Katta Australia, NSW
Randall, Danielle	Hayes Street Child Care Centre, QLD

NAME	ORGANISATION
Rau, Jean	North West Community Radio Association Inc, VIC
Reed, Rod	Darling Range Volunteer Bush Fire Brigade, WA
Reeves, Leonie	Brisbane Mariners Rifle Club, QLD
Reid, Sharon	GSODA Inc, VIC
Reilly, Jane	YWCA NSW, NSW
Richardson, Adrian	Katanning LCDC, WA
Richardson, David	St Ann's Homes Inc, TAS
Robson, Sue	Cockburn Hawks Ice Hockey Club, WA
Ross, Matthew	Belford Oaks Child Care Centre, VIC
Rowler, Merrilyn	Domestic Violence Resource Service Mackay and Region, QLD
Russell, James	UTS Catholic Society, NSW
Ruston, Naomi	Gold Coast Sailing Club, QLD
Samuel, Alan	Impact for Women Inc, VIC
Saunders, Joe	Seaford Community Centre, SA
Sawtell, Cheryl	Seaford Sports and Social Club, SA
Simeoni, Paul	Abbotsford Junior Football Club, NSW
Simonian, Irina	Vremya Newspaper, NSW
Smyth, Lorrae	Dartmouth Community Progress Association, VIC
Spackman, David	Mount Horrocks Historical Society Inc, SA
Spain, Fred	Hay Rodeo Club Inc, NSW
Speed, Kaye	Blind Sports & Recreation Victoria, VIC
Sprake, Joshua	Sutherland Shire Water Polo Association, NSW
Squires, John	Wauchope Youth Group, NSW
Stefani, Fleur	Great Southern Rail Trail Inc, VIC
Stephens, Craig	Impact Volunteering Inc, VIC
Stevenson, Jodi	Portland Basketball Association Inc, VIC
Stroud, Tracey	Whitsunday Moto Sports Club, QLD
Sudjoko, Agus	Islamic Society of Darwin, NT
Tang, Felix	Lindfield Montessori Pre-school, NSW
Theckston, Honni	Mt Warren Park State School P&C Association, QLD
Thompson, Heather	Grange Surf Life Saving Club Inc, SA
Thorpe, Leeann	Huonville High School P&F Association Inc, TAS
Thurlow, Sue	Maryborough Active Riders, QLD
Tinney, Margaret	Innisfail State College P&C Association, QLD
To, Thomas	Citizen Advocacy Perth West, WA
Topfer, Michael	The Gilbert and Sullivan Society of Tasmania Inc, TAS
Tulacz-Hess, S.R.	The Source
Tynan, Bo	Festuri Multicultural Celebration Inc, QLD

NAME	ORGANISATION
van der Zande, Cara	Cohuna Kangas Football Netball Club, VIC
Wakefield, Peter	Bacchus Marsh Cricket Club, VIC
Wald, Robert	Spina Bifida Foundation of Victoria, VIC
Walker, Shanie	We and Us Friends Inc, NT
Walker, Tyson	Chess Association of Queensland, QLD
Waydock, Ann-Marie	Fleurieu Swimming Club, SA
Webley, Sue	Longreach & District Multipurpose Youth Sport and Recreation Group, QLD
Weston, Phillip	St James' Anglican Church, Morpeth, NSW
Whyman, Charmaine	Cavaliers Netball Club, TAS
Willey, Magdalene	Greenhills Pre-school, VIC
Wilson, Anne	VISDA Inc & Bacchus Marsh Pony Club, VIC
Winter, Samantha	Women's Health In The North, VIC
Wong, Adrian	Australian Chinese Community Association of NSW Ltd, NSW
Woo, Sophia	ANU Student Association, SA
Wood, Jennie	Joondalup Netball Association, WA
Woodlands, Graeme	Rotary Club of Scone, NSW
Wykes, Neil OAM	National Trust of Australia (NSW), NSW
Xegas, Jo-Ann	Muirfield High School P&C Association, NSW
Yates, Warren	Clean Energy for Eternity Inc, NSW
Young, Maria	Humpty Dumpty Playgroup, VIC

Over the past two years, CommBank Not-for-Profit Sector Banking and Our Community have been working hard to help build the financial literacy of Australia's not-for-profit and community organisations and provide better solutions to help them achieve their missions.

**Our work has just begun.
Here's a little of what we have planned
over the next twelve months.**

WHERE TO NOW?

Better Bankers

CommBank Not-for-profit Sector Banking has a team of specialist bankers who have been specifically accredited in not-for-profit banking – that means they have specialised knowledge of how the not-for-profit sector works and the particular challenges its workers and volunteers face. This is an ongoing accreditation and training program that will continue to deepen the expertise of our bankers to ensure the provision of truly tailored service.

Better Banking Products

CommBank will continue to evolve product offerings based on direct feedback and is committed to its program of skills development and sharing of knowledge to help the sector achieve greater financial sustainability.

More publications

Two free financial literacy guides – *Damn Good Advice for Treasurers* and *Damn Good Advice for Board Members* – have already been released through the Our Community–CommBank CommunitySmart program. In May 2015 we'll be releasing our third – *Damn Good Advice on Fraud Prevention and Cyber-safety*. We've taken note of all the other ideas put forward through this awards program and we'll continue to expand on our stable of financial literature.

More tools

There is clearly a need for a simple, affordable software program for not-for-profit treasurers. This is one of the tools Our Community will be investigating over the next twelve months. We will also provide more templates and checklists through the Community Financial Centre, and we'll investigate ways to make all financial and governance content currently available through the Institute of Community Directors Australia more accessible to treasurers across the country.

More training, education and linkages

Together, we'll be working on ways to get more affordable, practical training to more new board members and treasurers in more places than ever before. We'll be looking at what we can do to help treasurers learn from and support each other.

SPECIALIST BANKERS FOR THE NOT-FOR-PROFIT SECTOR

CommBank specialist not-for-profit bankers are the only bankers in Australia who have taken their knowledge of the not-for-profit sector to the next level, studying for the Institute of Community Directors Australia's Diploma of Business (Governance). Together, we have made the diploma program available to bankers across CommBank, deepening the team's understanding of the governance and finance issues that not-for-profits face.

THE RESULT?

Better bankers.
Better served not-for-profit organisations.
Better communities.



DAMIAN MOORE

Dip. Bus. (Gov);
FICDA (Fellow of the
Institute of Community
Directors Australia)

*Commonwealth Bank
Not-for-Profit Specialist
Banker, Victoria*

RESOURCES: NOT-FOR-PROFIT TREASURERS

THE COMMUNITY FINANCIAL CENTRE

communityfinancialcentre.com.au

The Community Financial Centre has been established by Our Community in conjunction with CommBank Not-for-Profit Sector Banking to provide tools and resources to help improve the financial management of not-for-profit groups, and provide access to better and more cost-effective banking services.

Better Banking

Communities are at the core of CommBank's vision to excel at securing and enhancing the wellbeing of people, businesses and communities.

It's important to us that all our not-for-profit and community customers have access to the best banking services and solutions, whether they are a global non-government organisation or a local community group.

CommBank has the right team, the right technology, the right attitude and the right values to meet the unique financial needs of our not-for-profit customers.

Financial Policies

The Community Financial Centre's downloadable financial management policies provide the information and support you need to safeguard and grow the finances of your not-for-profit organisation.

Financial Literacy Tools

Our financial literacy help sheets, financial tutorials and checklists provide the advice a treasurer needs to keep the organisation's books balanced. Our downloadable sample policies help you improve the structures that underpin your work.

Damn Good Advice

Damn Good Advice for Treasurers is a free guide providing practical advice to treasurers of not-for-profit organisations. *Damn Good Advice for Board Members* provides similar advice but is aimed at board members. More guides are planned.

Not-for-Profit Finance Week

Not-for-Profit Finance Week highlights the importance of good stewardship over the finances of Australia's many community organisations. Events during Not-for-Profit Finance Week are designed to celebrate and provide financial literacy education for the staff, volunteers, board members and treasurers who oversee the finances of Australian not-for-profit organisations.

Fundraising Resources

Our Community has developed a range of resources and tools to help community groups raise more funds. Go to the Community Funding Centre (fundingcentre.com.au) to get information on grants and fundraising in Australia.

The Funding Centre's grants database, help sheets and tools are specifically designed for not-for-profit organisations and schools, no matter your location, size or type.

Donations Hub

Through the GiveNow.com.au online giving service, Our Community is helping Australians give more to the community – through donations of money, time and goods. GiveNow Week, which is held in December every year, aims to focus attention on the many ways that individuals, families, businesses and groups can make a difference to the community. Almost \$50 million has been donated using this free service to date.



ABOUT: NOT-FOR-PROFIT SECTOR BANKING

For more than 100 years, CommBank has supported Australian communities, including the not-for-profit organisations that help to sustain and strengthen them. And today we are making our banking solutions and service for our not-for-profit customers deeper and better than ever before.

In your world, it's the people that make the difference, and that's true in our world as well.

At CommBank, we have a dedicated Not-for-Profit Sector Banking Team, focused on tailoring our products and services to meet the needs of not-for-profit organisations, with smarter credit, reduced fees and the same focus on market-leading innovation we're recognised for. Our goal is to help drive efficiencies that will deliver maximum benefit to your cause.

Your banking is in good hands thanks to our accredited not-for-profit sector bankers, our not-for-profit investment team, our specialist transaction bankers, our 24/7 on-shore service centre, and our dedicated switching team.



ABOUT: OUR COMMUNITY

The Our Community Group provides advice, connections, training and easy-to-use tech tools for people and organisations working to build stronger communities.

Our partners in that work are grantmakers (government and philanthropic), donors, enlightened businesses, community builders, and – of course – not-for-profit organisations themselves.

A certified B Corporation and multi-award-winning social enterprise, Our Community offers:

OurCommunity.com.au

Australia's centre for excellence for the nation's 600,000 not-for-profits and schools: where not-for-profits go for help.

Institute of Community Directors Australia

The best-practice governance network for members of Australian not-for-profit boards, committees and councils, and the senior staff who work alongside them.

FundingCentre.com.au

The best place to go to get information on grants and fundraising in Australia.

GiveNow.com.au

Commission-free online donations for not-for-profits, and philanthropy education and tools for businesses, families and individuals.

Australian Institute of Grants Management

Information, inspiration and education for government, philanthropic and corporate grantmakers, including Australia's most-used online grants management solution, SmartyGrants.

Australian Institute for Corporate Responsibility

Creating and facilitating authentic connections between enlightened businesses and their communities.

The Innovation Lab

The engine room for seeding ideas to drive social change by doing old things better or new things first.

Not-for-Profit Sector Banking



ourcommunity.com.au
Where not-for-profits go for help

Email NotforProfitSectorBanking@cba.com.au
Visit commbank.com.au/notforprofitsectorbanking
