# Our Community MATTERS

Your community knowledge bank helping groups survive, improve, grow and innovate



## Resources, News, Innovations and Tips on:

- Funding, Finance & Membership Management
- Leadership & Advocacy
- Management & Training
- Marketing & Media
- Boards, Committees & Governance
- Community & Business Partnerships
- Insurance & Risk Management

## www.ourcommunity.com.au

#### February 2009 - Issued February 25, 2009

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February 2009

## 1. Community View: Rising from the Ashes



## Rhonda Galbally AO CEO

Hell, Prime Minister Kevin Rudd says, has visited Victoria. Entire towns have been scrubbed off the map leaving nothing behind but ashes, and thousands of people have had their lives changed suddenly and forever.

For once, there's no need for pictures that tug on the heartstrings. We just have to watch.

We feel empathy – in our hearts, in our guts, in our worst nightmares, we play over what would become of us if we met hell face to face. Australia is anxious to give, eager to give freely.

Our Community has set up a page (<u>www.ourcommunity.com.au/bushfirehelp</u>) to provide an outlet for people wanting to help.

You can donate online to any one of a number of organisations working in the emergency response, recovery and rebuilding efforts, or you can find out how to

- raise money for those affected by the bushfires,
- donate your time,
- offer accommodation,
- donate blood.
- donate clothes, toiletries, toys, books, food, phone chargers, furniture, blankets and other items, or
- provide help for animals that have been affected by the bushfires.

There's a section for people outside Victoria who want to help, plus ways you can show your support and as advice for donors on avoiding scams and giving well during this emergency.

It's a measure of just how keenly Australia has felt this tragedy that this webpage was viewed 50,000 times in the first week after Black Saturday.

Even now there are still a few thousand people visiting the site every day (and we will keep on updating the information for as long as needed).

We're also pleased to report that more than \$400,000 has been raised through our online giving portal for bushfire appeals – well done, OC members! Donations are still rolling in.

In time we will all reflect on how much of the best of Australia was expressed by the community during this, the worst of times.

The capitalist system is all very well most of the time, but it's community that really comes to the fore when hell comes calling. (Mind you, the corporate world has also been doing its bit – see our list at

www.ourcommunity.com.au/corpbushfires.)

A Royal Commission will look into all aspects of the fire – what caused it; what might have changed the result. There will be lessons to be learned.

But one thing this whole tragedy has already taught us is that it's about time we got our heroes straight.



For the past couple of weeks we've been getting it right; the people on the screen have been volunteer firefighters and disaster relief workers, exhausted, overworked, but never overcome. Without them we'd be lost.

The people fighting on the front line aren't doing it on commission, and they don't expect million-dollar bonuses for taking risks. They're doing it because it needs to be done.

Don't just admire them, don't just give money – for each of us the call is to go and do likewise, wherever it is we're needed.

Have a look at Our Community's Join in, Join Up! directory of community organisations (www.ourcommunity.com.au/joinin) for some ideas of where your energies could be placed.

Because for every person in the front line fighting for the community, we need five in support – town councillors, club members, fundraisers, op shop workers – the people who create the community spirit that inspires people to drive a fire truck up a bush track to sprinkle water in front of an inferno moving at the speed of a train and able to change direction in a second.

Hell is powerful. We must build a community spirit that's stronger still. And we must all do our part: that's what community means.

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## 2. Communities in Control: June 14, 15 & 16

Communities in Control – the event that you have told us is your yearly breath of fresh air – is drawing closer.

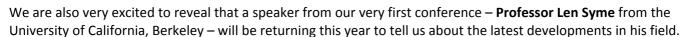
This year's conference will be held at Moonee Valley on June 15 and 16, with a skills-building day on June 14.

We're very excited to reveal that Australian of the Year and one of this country's best known advocates for reconciliation **Mick Dodson** will be one of our keynote speakers.

A self-described "persistent bugger," Professor Dodson (pictured, right) has spent decades at the forefront of justice and reconciliation efforts in Australia.

In fact, he is a living example of the Communities in Control ethos in his efforts to create understanding between all Australians and pursue justice for his people.

Prof. Dodson will be delivering this year's Community Leadership Oration.



A leading epidemiologist, Prof. Syme is a world authority on the central importance of communities in creating health and wellbeing.

We are thrilled that he will be joining us again this year.

This year's conference will also again feature a special skills-based day – this year on how to produce compelling, evidence-based proposals for use in fundraising, advocacy and evaluation.

The full Communities in Control program will be sent to all Our Community members very soon.

In the meantime, you can reserve your spot at <a href="www.ourcommunity.com.au/cic2009">www.ourcommunity.com.au/cic2009</a>.



## 3. Let's Catch Up: The latest from Our Community

The New Year has brought a number of changes and additions to the Our Community website – here's a quick summary to catch you up.

#### **New-look website**

We've changed the look and feel of the Our Community website to make it easier to navigate and find what you want.

The site is now broken up into six sections:



We're really pleased with the results – and humbled by all the great feedback we're getting.

We'll continue tweaking and refining the site in coming weeks, with some more major changes to come. Watch this space!

#### **New resources**

We've also added a few new resources to the website over recent weeks, including (due to a clamour of popular demand) a template <u>Description of Board Duties</u>.

This document lays out many of the duties that should be undertaken by your organisation's Chair, Treasurer, Secretary and Ordinary Board/Committee members.

Of course, you can now find everything that you need on the OC website by using the Site Index (<a href="https://www.ourcommunity.com.au/index">www.ourcommunity.com.au/index</a>), or the Search box on the top right-hand corner of each page.

#### GiveNow.com.au

If you have a keen eye, you may have noticed that the Giving section of our website has been rebranded from the Australian Giving Centre to GiveNow.com.au.

Be assured, though, that it's only the name that has changed. This remains a free service – unlike most Australian giving portals, we don't charge any commissions at all – that's our way of giving back. Only the compulsory credit card fees levied by the credit card merchants (which are, sadly, unavoidable, but charged at a lower-than-usual rate for those organisations using GiveNow.com.au) are deducted from the donations.

We are pleased to have the ongoing support of Westpac which helps us keep this service free to all Australian community groups.

More than \$9 million has been raised for Australian community groups – many of them small, very locally focussed groups, including schools and kindergartens – since this service began, with more than 1000 different appeals up online and more than 70,000 people having used the service to make a donation. If you would like to list your group, go to www.ourcommunity.com.au/receivedonations.

More refinements will follow in this area of the website soon.

#### **Conferences**

On Thursday and Friday we welcomed grantmakers from across Australia to the Best Practice in Grants Management Conference.

This event is designed to help government grantmakers improve the way they distribute public funds.

Thank you to all those who filled in the Grants in Australia Survey (all 521 of you!) – we have fed your comments back to grantmakers. In particular, we took the opportunity to highlight your comments about how to improve communication from grantmakers. More details on the results of the survey will follow next edition.

This Friday sees the staging of the ever-popular Board Builder Conference – the leading national conference for community boards, committees and governing councils. This year's conference will see the awarding of the first ever Westpac Community Treasurers' Award, with the Treasurer of Australia, the Honourable Wayne Swan, and Westpac CEO Gail Kelly coming along to announce the winners.

There are still some spots available – you can find out more at www.ourcommunity.com.au/boardbuilder2009.

#### **Training**

Our 2009 training program is already well under way.

This year the Australian Institute of Community Practice and Governance (Our Community's training arm) is offering part-day courses in

- Community Fundraising,
- How to be an Effective Chair,
- How to be an Effective Secretary, and
- Secrets of Successful Boards,

as well as the four-day, fully accredited Certificate IV in Business (Governance).

All trainees receive acknowledgement of participation, including Associate Membership of the Australian Institute of Community Practice and Governance for those completing a part-day seminar or full-day conference, and Fellowship of the Institute for those completing the Certificate IV.

Our Community can also organise tailored training in your local area. All the details are at <a href="https://www.ourcommunity.com.au/training">www.ourcommunity.com.au/training</a>, or to download copy of the full training programs for the next six months, go to <a href="https://www.ourcommunity.com.au/files/octraining2009.pdf">www.ourcommunity.com.au/files/octraining2009.pdf</a>

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## 4. Winning pictures showcase the best of community

Congratulations to Karen Alsop from the Hillcrest Rangers and Tracy Rockley from the Australian Rett Syndrome Association – the winners of the inaugural Australia Post / Our Community Photo Bank awards.

Karen and Tracy have won \$1000 for themselves and \$1500 for the community groups they represent, thanks to their photos and Australia Post.

The Photo Bank project saw photographers and communities coming together to produce some wonderful images showcasing the great diversity amongst Australia's community groups.

We received thousands of entries, reflecting the extraordinary depth and complexity of our society – all of which can now be viewed online and downloaded by those in the community sector needing an image to illustrate their annual reports and other publications.

Choosing a winner from the gallery was an exciting but difficult task. After much deliberation, the photo the judges felt best exemplified the work of Australia's community sector was taken by Karen Alsop from the Hillcrest Rangers, an outdoor adventure club helping children to grow socially, mentally, physically, and spiritually. The program includes such activities as equestrian, archery, canoeing, abseiling, billy carts and campcraft.

The photo (right) shows a dedicated volunteer from the Beaconsfield CFA presenting his firefighting techniques to an enthusiastic boy from the Hillcrest Rangers outdoor adventure club.

Older and younger, youthful exuberance and hard-won experience, country and suburban, destruction and hope – this wonderful photo brings it all together in an inspiring and hopeful image.

All of us now know just how much we owe to the courageous work of the CFA, and it is wonderful to see that we're bringing the next generation along.

Thanks to all of you who took the time to vote on your favourite photo and support your community groups. The winner of the most popular picture is Tracy Rockley from the Australian Rett Syndrome Association.

Tracy's photo (below, right) marks a memorable day when she planted some beautiful flowers with her daughter, who was all dressed up for the occasion.

Tracy was overjoyed with the news that she had won the People's Choice competition, saying it would allow her to buy a much- needed wheelchair and touchscreen laptop for her daughter, who suffers from Rett Syndrome, a unique development disorder, seen almost exclusively in girls.

Girls with Rett Syndrome lose communication skills and purposeful use of their hands, along with the ability to walk. The majority of girls develop epilepsy, scoliosis and breathing issues and will always require full-time care.

There is no known cause, treatment or cure for Rett Syndrome. For this reason, the association aims to put its share of the \$1500 Photo Bank prize money towards research and awareness-raising projects.

Congratulations to Karen and Tracy, and to everyone who submitted a photo – the result has been remarkable.

Be sure to make use of the gallery at <a href="https://www.ourcommunity.com.au/photobank">www.ourcommunity.com.au/photobank</a>.

And remember, if you've been out and about with your camera, you can continue to add to the array of photos already available in the Photo Bank. All photos submitted will be entered in next year's Photo Bank competition.





## 5. Don't miss your chance to say thanks to a community sector worker

Nominations for the 2009 Alcoa Foundation Outstanding Community Worker Award are coming in from community organisations large and small from all over Australia, demonstrating the great job community workers are doing and how much our society relies on them.

The Award, created by the Alcoa Foundation and Our Community, is designed to uncover the community sector worker who most clearly demonstrates the sector's principles of commitment, high service standards and leadership in the community at large.

Any paid worker from an Australian community organisation can be nominated. This Award isn't for volunteers; it's for workers who do get financial reward – but who aren't in it for the money.

## **Alcoa Foundation**Community Worker Award



Nominations are still open so don't miss the opportunity to thank those community sector workers who usually go about their work quietly, for the love of the job, for causes that they believe will make the world a better place.

Anyone involved in any Australian community group (board member, committee member, employee, volunteer, client, participant, etc.) can make a nomination, but two nominations are needed so that the judges have a good overview of the nominee's work.

The Alcoa Foundation will provide the winner with \$5000 to be spent on their own choice of professional capacity-building.

Show a community worker that you've noticed their quiet achievement!

Nominate them now at www.ourcommunity.com.au/communityworkeraward.

Entries close on April 24, 2009.

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## 6. Toughing out the hard times

Times are hard, and becoming harder; what was last year a cloud no bigger than a man's hand has swelled into a hurricane. The effects on the community sector may be dramatic.

An issues paper on the impact of the global financial crisis on social services, prepared in late 2008 by Access Economics for a consortium of church groups, found that demand for their services was rising –

The demand for social services is already rising and will rise substantially in the short-term. In many areas — examples include residential aged care, housing, homelessness and family relationship services — demand already outstrips the capacity of agencies to offer assistance.

and would rise more -

The unemployed, for instance, may require more innovative and longer term initiatives during a period of higher unemployment, while those seeking financial counselling may require more highly qualified assistance to resolve more complex financial issues.

while their own resources were falling -

The capacity of the not-for-profit sector to provide those services which it directly finances has also been impacted by the financial crisis. ... Service providers ... have been heavily exposed to losses on financial markets.

The paper called for governments at all levels to work collaboratively with the community sector, pointing out that social services are "an integral part of a productive economy".

"Investment in such services is a benefit not just to those in such desperate need of services, but also reduces long

term social costs and enhances the overall productivity of the economy," the paper said.

"Investment in social services and social infrastructure should therefore be considered as an essential part of further fiscal stimulus measures."

The Federal Government has to date shown little inclination to pass any part of the stimulus to the structural needs of the community sector.

In the UK, by contrast, the community sector has made its needs plain – and has even got a part of it.

The UK Government has created a "recession fund" for the community sector totalling £42.5m (A\$96 million) – well short of the £500m demanded by the Association of Chief Executives of Voluntary Organisations and the itemised £100m requested by the National Council of Voluntary Organisations (NVVO).

But still.

#### The plan includes

- a £16.5m 'modernisation fund' to help community organisations looking at mergers and collaborations;
- a £15.5m 'community resilience fund' to help smaller groups in the poorest regions that provide services such as debt and employment advice and mental health and family services; and
- a £10m 'volunteer brokerage scheme'.

Nothing even close has yet to emerge in Australia.

In the meantime, your group can get some tips for intra-sectoral cooperation, and other tips for hard times, here.

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## 7. Survey uncovers a mixed bag in community group IT use

While an increasing number of not-for-profits are using the internet for their fundraising and banking needs, many still aren't using the web or information technology to their maximum potential, according to the results of a national IT survey released this month.

The survey, jointly organised by the not-for-profit ConnectingUp Australia (CUA) and IT firm Digital Business Insights, examined the IT habits of more than 900 not-for-profits.

Among not-for-profit organisations which responded to the survey:

- 99% used at least one computer.
- 95% were connected to the internet at work.
- Email and research were still the primary uses of the internet (although there had also been large jumps in the percentage of groups using the internet for banking, buying goods and services and for fundraising and recruitment).
- 81% had a website, and 46% of websites were interactive in some way. A total of 23% used their website to collect information with surveys and 27% used it to sell goods and services.
- 96% had a broadband connection to the internet up 10% from 2006.

The survey found that problems with internet connections had dropped from 40% in 2006 to 28% in 2008, and more groups were either taking up or considering internet-based phone systems, as well as making use of new software.

#### **Websites**

Respondents ranked the Our Community website as among the most useful as a reference point, and for information and advice.

Almost 50% of groups surveyed used the Our Community website, with respondents in New South Wales, Queensland, Victoria and the Northern Territory ranking it only behind government websites as most useful.

#### **Software**

A worrying finding from the survey was that 30% of organisations were unhappy with the software they were using.

Respondents said they were concerned about the a lack of appropriate software to meet their needs (21%), cost and licensing restrictions (14%), training, support and advice (14%), compatibility issues (8%) and problems created by software upgrades (7%).

According to CUA, not-for-profits were between two and four times more likely than other sectors of the economy to feel the software they had was not meeting their needs.

Those findings threw down a real challenge to software developers to create software that met the sector's needs, the CUA said.

#### **Technical advice and support**

According to the survey, the number of groups using State and Federal Government websites for technical support and advice dropped dramatically – by 26% for State Government websites, 28% for Federal Government websites and 32% for the (Federal) Department of Broadband, Communication & Digital Economy.

There had been a drop of 24% in organisations using consultants and a 16% drop in organisations using their IT supplier for advice.

Smaller organisations were more likely to have nobody they trusted to help, or to be forced to rely on friends and family for advice, while larger groups were more likely to use suppliers or consultants or to find advice online.

#### Training and taking up new technology

Further concerns became apparent when groups were asked about their training and ability to take up new technology.

Very few groups had taken up Web 2.0 or social web applications such as blogs, podcasts and other interactive tools, and few new groups had done so since the 2006 survey.

And while 26% of respondents felt they were on the ball when adopting new technology, 23% rated themselves as lagging behind or in trouble.

CUA believes that groups who are lagging behind now face a big task to catch up to the pack in years to come; a problem which could seriously compromise organisations.

And, according to CUA, a real worry is that 60% of organisations do not spend a cent on technology-related training. While the sector spends almost \$500 million on technology annually, without training many groups will not use this technology to its full potential.

A full rundown on the survey, including reports, results and recommendations, is available here: <a href="http://tinyurl.com/NFPtechsurvey">http://tinyurl.com/NFPtechsurvey</a>.

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## 8. Marketing Guru

Q: I put all the mail our group receives in the recycling once I'm finished with it, but we send out quite a lot of mail as well, and we're concerned about the affect that's having on the environment. Any tips?



**A:** Posting letters is a very effective marketing strategy, but you're right, it does raise environmental concerns. Australia Post and Our Community have both been doing some work in this area.

Being seen to be damaging to the environment will undermine your marketing campaign, and there are some new resources that will help you get the best of both worlds – using mail as a marketing strategy and minimising your environmental impact.

Australia Post has produced a brochure called *Envelopes Going Green*, which you can see at <a href="http://tinyurl.com/bhbd5i">http://tinyurl.com/bhbd5i</a>.

It's designed to help you assess four environmental impacts of envelopes:

- 1. Paper Stock
- 2. Gums and sealing
- 3. Dyes and inks
- 4. The window-face material

The brochure explains certifications and the various types of recycled papers, as well as how sealants and dyes and inks impact the environment, and the less environmentally damaging choices available to you.

It also provides information about re-usable envelopes, and lists suppliers.

Our Community and Australia Post will soon be launching a more in-depth guide to minimising the environmental impact of your mail – a booklet called *Going Green*.

Going Green will take you right through the mail lifecycle, from your mailing list to conversations you should be having with your designer, choosing paper and ink and working with a mail house.

The booklet will be available free of charge. We'll let you know when it has been published.

The Marketing Guru is an initiative of the Marketing, Media and Post Centre, the online resource for community organisations provided by Our Community and Australia Post. Send your questions to guru@ourcommunity.com.au.

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## 9. America Gets its Groove Back

Expat American and Our Community member Gary Conyers travelled to the United States last month to be part of history. In this article, Dr Conyers reflects on his thoughts and emotions as he witnessed the inauguration of President Barack Obama.

As an American, I feel our Presidential Inauguration is always an impressive time; just the wow factor is amazing. It's a celebration of our peaceful handover of power, a testimony to our 233-year old democratic experiment.

But this year it also marked a moment in time when my country made a leap forward of historic proportion. Barack Obama, an American of African and European descent, would lead the United States of America.

This moment was history in the making and from near and far people came for a glimpse.

It began before daybreak on January 20, 2009. A procession of ones and twos, groups and throngs, began to arrive. By 7am, the Washington DC public transport system had carried some 200,000 people to the National Mall where the ceremony was held. Despite the heavy security, this crowd had a joyful nature about it, even as people continued to funnel in.

By 10am, in the face of the record cold of about -13°C (plus wind chill), almost 2 million people huddled between the Washington Monument and the steps of the Capital building, the largest crowd ever assembled on the Mall.

All were waiting for Mr Obama, who just five years ago had been a little-known state legislator from Illinois, to become the 44<sup>th</sup> President. A sea of different races and different faces came together. Packed so tight, I thought about slaves in the hull of a slaver's ship.

I knew many in this yearning huddled mass wouldn't hear what Mr Obama would say clearly. Most would not get even a glimpse of him; but that didn't matter much to them. They were there to be – not just see – a part of history.

I was encouraged by the youth scattered all over the crowd – more engaged in this country's future than ever before. To me, "Barack-stock" hinted back to the '60s of John F. Kennedy when young people felt they needed to take more of a part in politics.

Still, I was a bit shocked by such blatant youthful involvement. After all, the reality for this succeeding generation and this new president is very difficult. America faces a battered economy, two overseas wars, and continued unrest in the Middle East. As a candidate, Mr Obama said: "This [election] is not about me. It's about we." I know this new President will be constantly pushing people to go beyond themselves and to get to work.

As 12 o'clock crept up, I got a hallowed sense that this would be one of those unique moments in American history. It was hard to remember a time when Americans had felt as uncertain, but as positive, about something.

This moment was also tinged with great upset and worry about the economy, the world, the climate, you name it; but still there was an infectious feeling of great joy for our new president.

So after the pomp, prayers, and performances, the words everyone was waiting for finally came: "Please stand."

Silence descended – and not just upon this crowd or nation. It felt like the whole world was still at this moment.

The presidential oath was delivered with a slight bump, but with his hand on Lincoln's gilt-edged, burgundy Bible, the President-elect was finally sworn in as the 44<sup>th</sup> President.

High-spirited chants of "Obama!" were quickly swallowed by that earlier uncanny silence, as the new president stepped forward to share his vision of America for the first time.

In his inaugural address, President Obama asked Americans to be patient. He reminded us of how, as citizens, we should view America's place in the world – that America was a friend of each nation, and of every man, woman, and child who seeks a future of peace and dignity. And he declared America was ready to lead once more.

President Obama's comments reflected the fact that this inauguration wasn't just an American affair. It was a global affair, reflected in the hundreds of millions that watched on globally. No American president has ever been so honoured.

As President Obama continued to speak of "renewing America's promise," I thought about the self-cleansing of America, which began during a civil war 150 years ago and continued with a civil rights movement a century later. This slow but steady realisation of a "Dream" gave America its first black elected official in 1888, its first black mayor in 1967, and its first black governor in 1989. I see Mr Obama's inauguration this day as a part of American history moving on.

And just like that, the moment had passed.

Yet, the emotions released during that transformational moment will not disappear overnight and should take President Obama a long way.

Still, I must confess – as an American who has been living in Australia for the past seven years – this inauguration felt a bit odd at first, not special. Somehow, the inauguration seemed a bit over the top and fanatical, at first glance.

But when I think back on Mr Obama's rugged and uneasy way to America's highest office, I'm convinced beyond doubt that history will record the Obama inauguration as the greatest event of the 21<sup>st</sup> Century and one of the greatest events in human history.

That's why the people present at this gathering didn't care how long it took to get to the inauguration. Or how cold it was. Or how far away they were from the actual ceremony.

Their nearness to history was a moment to savour and celebrate. After all, America's got its groove back.

Dr Gary Conyers is a Consultant with Why Not This + Associates, an expat American and Our Community member.

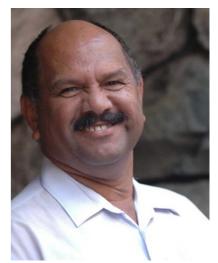
## 10. Our Community Hero: Clem Rodney, Perth

The Our Community Hero for March is Clem Rodney, Chair of the Yirra Yaakin Aboriginal Corporation, a Perth-based Indigenous theatre company which has won awards for its theatre, governance and partnerships, including being a Community Idol past finalist.

Clem's nominator, Michelle White, writes:

"The staff of Yirra Yaakin would like to nominate Clem Rodney as our community hero because he has shown exceptional leadership and strength of character during a very turbulent time in the company's history.

"Yirra Yaakin is an Aboriginal theatre company based in Perth, Western Australia. Established in 1993, the company's goal is to produce and present authentic Indigenous plays – to give our people a chance to tell our stories, our way. The company has won many major awards and received international acclaim for touring productions to Canada, Ireland, England, India and Paris.



"However the company recently suffered a setback when it lost triennial funding from the Australia Council. This loss of funds has had an enormous impact on core business. As Chair, Clem has had to deal with the retrenchment of much-loved and valued staff members and has overseen a major transition in the company's leadership and theatre model style.

"Clem has spent countless hours – all voluntary – working through serious staff issues and driving the board to make tough decisions for the betterment of Yirra Yaakin's future.

"What makes Clem's devotion even more commendable is the fact that he only assumed the role of Chair less than 12 months ago and has not had any prior experience as the chair of a community board.

"Clem works full-time so he has had to contend with Yirra Yaakin issues in his personal time. He has been very supportive of all staff and handled sensitive issues with care and dignity.

"We are incredibly grateful to have has such strong leadership during a very difficult time for the company."

Clem will receive a Community Heroes certificate, a selection of Our Community books and a 12-month subscription to a range of Our Community newsletters. If you would like to read about past Community Heroes, or find out how to nominate a Community Hero, visit <a href="https://www.ourcommunity.com.au/heroes">www.ourcommunity.com.au/heroes</a>

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## 11. Talking Finances ... by Westpac Head of Community Markets, Vanessa Nolan-Woods

#### Keeping in shape in 2009

Running a successful endeavour in 2009 has become more challenging for many in the community sector as the effects of the global financial crisis are felt by organisations and individuals around Australia.

Organisations of every shape and size are looking at ways to improve their practices and financial position, and Westpac's Community Banking team has devised some practical tips that community organisations may wish to consider to help ensure they are well placed for success in 2009.

1. Take time to work 'on' the organisation – it sounds simple enough, but taking time out from your workload to do your planning can be a challenge in itself. A robust – and flexible – plan is vital to help your organisation navigate through uncertain times. Take a 12-month view and think about the five key areas of: product (or service), people, place, price and performance. Write down the top three short-term plans under these areas that will impact your organisation this year and stick to them.

- 2. Make things easier for yourself there are some quick wins to be had by simply looking at the way your banking is organised. Make sure your main transaction accounts are set up to deliver optimal efficiency in the day-to-day running of your organisation. Choose accounts that help minimise fees and maximise banking freedom. And take advantage of your bank's electronic facilities to securely automate your payroll, super, donations and fee collection.
- 3. Make your cash work hard check that any cash reserves are earning the highest interest rate in your savings or term deposit accounts. If you need easy access to money, look for online savings accounts with good interest returns that enable penalty-free access and same-day transfers to your day-to-day transaction account. Additionally, talk to your banker about the risk and wealth management strategies designed specifically for community organisations.
- 4. **Speak to the experts** Be proactive in seeking advice from experts who can translate complex economic indicators, so that your organisation stays on the pulse through these times and beyond. Develop and leverage relationships with knowledgeable experts like your banker, your lawyer, your financial planner and your accountant. Read the trade press regularly, speak to industry bodies and take advantage of any other resources to keep your organisation competitive.
- 5. **Make it easy for others to support you** Help others to support your organisation and use all the available channels to connect with your audience. A great example is the GiveNow.com.au giving service (formerly the Australian Giving Centre) an online facility which lets your organisation accept credit card donations securely and without paying commissions. Visit the GiveNow website at <a href="https://www.givenow.com.au">www.givenow.com.au</a>.

The free *Guide for Community Treasurers*, available from the Our Community website (<a href="www.ourcommunity.com.au/treasurers">www.ourcommunity.com.au/treasurers</a>) is also a handy reference guide, providing tips on keeping the books, asset registers, cash flow, tax, and much more.

This week the formal announcement of the winners of the 2009 Westpac Community Treasurers' Awards will be made at the annual Board Builder Conference. I would like to pass on my best wishes to all the Award nominees.

Vanessa Nolan-Woods Westpac Community Markets

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## 12. COMMUNITY CLASSIFIEDS – Notices, Offers, Awards, Giveaways & Tips

#### **WANTED:** Rural-Metro Exchange Service Provider (VICTORIA)

The owner of the Homestay.org.au website and service is seeking expressions of interest from community groups or individuals who may wish to take over the service.

The Homestay service is designed to link people from regional Victoria with people from Melbourne to provide accommodation for visiting community sports teams (tennis, bowls, golf, yachting, etc.).

The service has a business name registered with Consumer Affairs and the ATO, a functional website (www.homestay.org.au), a telephone number and Post Office Box address.

The founder of the service is happy to continue to support the program during the handover to a new entity, but if there is no interest, she will let it lapse.

If you are interested in finding out more about taking over this service, contact Michele Waddington via email to <a href="mailto:m.waddington@m2w2.com.au">m.waddington@m2w2.com.au</a> or telephone (03) 9596 3347.

#### **WANTED: Office Space (MELBOURNE)**

Are you a business or not-for-profit peak body looking to make linkages into the youth and volunteering sectors?

Do you have facilities in Melbourne city to accommodate two staff?

With the upcoming appointment of an Executive Officer, the Victorian Youth Mentoring Alliance (VYMA) is looking for a new home.

Established in 2005, the VYMA is an incorporated, non-government, representative organisation of youth mentoring programs in Victoria.

To find out more contact Sarah Johnson on 0423 929 601 or at <a href="mailto:s.johnson@youthmentoringvic.org.au">s.johnson@youthmentoringvic.org.au</a>.

#### **SHARE THE KNOWLEDGE: Insurance for Markets (AUSTRALIA-WIDE)**

A Victorian community organisation wants to hear from other Victorian community organisations that have taken up Combined Public and Products Liability Insurance cover for a craft market or similar event.

The Murrumbeena Craft and Produce Market is held quarterly – showcasing hand-made, home-grown products by local artists, crafts people, growers (or their families). Community organisations also sell items towards their fundraising.

The organisers are hoping to form a comparison of different insurance products available for such events, as well as pricing.

Groups should contact Glynis Ramsay by email to <u>craftmarket2009@bigpond.com</u> (and please CC us at <u>service@ourcommunity.com.au</u> so we can pass the message on to other groups as well).

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## 13. Community Briefs

#### Agreeing to disagree

In community groups, as in life, there will always be differences of opinion.

Community group boards and management committees are often the venue for some of the most destructive disagreements – the mix of passionate people with diverse points of view all trying to do their best for the organisation they serve (and love) can lead to heated exchanges.

It is important your board handles disagreements efficiently and effectively:

- Don't fear disagreements Many view disagreements in a negative light, but disagreements can in fact
  foster new ideas, prompt debate and force boards to work carefully through issues and differing points of
  view.
- **Don't personalise** To use the old footy maxim: "Play the ball, not the man". Vote on and debate an issue on its merits, free from factionalism or board loyalties.
- Clarify and debate Once an issue becomes a motion, ensure its wording and substance are clear to all.

  Then, based on this understanding, debate and discuss the issue, allowing everyone with an opinion to voice it
- **Resolve the issue** Serious disagreements must be resolved. The course of action chosen to resolve the issue must be clear to all those who voted on it.
- **Keep it nice, and in-house** "Winners" don't gloat, "losers" don't sulk. And neither should plan a re-match. And once a decision is made, it is a decision of the entire board that means that speaking against it to those outside the board, or acting against it is a no-no.

More tips on handling disagreements on your board are featured in this month's edition of the *Board Builder* newsletter. For more information, or to subscribe, visit: <a href="www.ourcommunity.com.au/boardbuilder">www.ourcommunity.com.au/boardbuilder</a>.

#### Hey, Mr Taxman

In May 2008 the Australian Government announced a review of Australia's tax system, to look at the current system in its entirety and make recommendations to position Australia to deal with the demographic, social, economic and environmental challenges of the 21<sup>st</sup> Century.

Naturally, this included the tax treatment of Australian community groups.

Australia's Future Tax System Review is chaired by Dr Ken Henry (Secretary to the Treasury).

The Review has been open for submissions now for some time, and has received a number, posted online here.

It has now released a consultation paper on <u>Australia's future tax system</u>, which is to provide the basis for further community input into 2009. You can also find online <u>fact sheets</u> (though not including any on the not-for-profit sector).

As it applies to the community sector, the consultation paper's comments so far are neither informative nor encouraging. The section on the Not-For-Profit sector provides very little information on what changes are possible, still less on what may be likely.

Its Consultation Questions are vague:

- What is the appropriate tax treatment for NFP organisations, including compliance obligations?
- Given the impact of the tax concessions for NFP organisations on competition, compliance costs and equity, would alternative arrangements (such as the provision of direct funding) be a more efficient way of assisting these organisations to further their philanthropic and community-based activities?

There are some parts of the paper, furthermore, that seem to indicate that the Inquiry may have missed the point entirely, though it is possible that these criticisms are premature – the Panel says it will "continue to draw upon the submissions already provided to the review, and plans to build on these initial steps through supplementary submissions".

People can make supplementary submissions to the review up to May 1, 2009. Add your voice <u>here</u>.

#### Australian community-business partnerships increasingly sophisticated

Community-business partnerships can help community groups address the critical challenge of building capacity to achieve their mission, a new report has found.

The Centre for Corporate Public Affairs report found that corporate community partnerships continued to grow rapidly in Australia, but not-for-profits working on social issues such as mental health, alcohol and drug rehabilitation, domestic violence, sexual abuse, correctional services rehabilitation and disabilities reported difficulties in attracting corporate support.

The report said there was high demand among not-for-profit organisations for access to the skills and capabilities companies can "offer, transfer and embed".

"This includes capability in core management enterprise functions such as human resource development and training, finance, marketing, corporate governance, administration, strategy and leadership development."

More than half of the 153 not-for-profit groups surveyed said corporate volunteers were involved in skills transfer and capacity building, and 42% said corporate volunteers were involved on boards or oversight and management committees.

"Orienting more of the 70% of employee volunteering described ... as unskilled towards capacity building and transfer would be highly beneficial to NFPs across the nation," the report – *Relationship matters: not-for-profit community organisations and corporate community* investment – found.

It said community-business partnerships in Australia were generally shifting from a philanthropic (donor-recipient) model, to a "transactional" model, where there was an exchange of resources.

The largest number of partnerships were found to be at this transactional stage, with some "significant collaborations" found to be "integrative", where partners together created new resources and services "unique to the collaboration."

The most successful partnerships were reportedly the result of corporations and not-for-profits working hard to establish mutual understanding, but 25% of organisations said business did not understand their objectives.

The report said the depth of the economic downturn was "likely to test the strength of many corporate community partnerships."

The full report is available at <a href="https://www.facsia.gov.au/communities/relationship">www.facsia.gov.au/communities/relationship</a> matters/default.htm.

#### **DGRability**

After 30 years on air, Melbourne community radio station PBS has just gained Deductible Gift Recipient (DGR) status, meaning that donations to its radio-thons are now tax deductible.

Here, from the PBS AGM minutes, is exactly how they did it:

#### 7. SPECIAL RESOLUTION - AMENDMENT TO RULES

With the help of [pro bono lawyers], PBS is applying to the Register of Cultural Organisations for DGR status (taxable donations) and to the ATO for Charitable Tax Concessions. PBS has received endorsement from both the Dept of Communications [the body responsible for the Register] and the ATO, subject to the following changes to our Constitution:

#### I. The alteration of Appendix 2 Part 1

This restates the Primary Aim of the co-operative to be more than just to "operate a radio station" and defines the primary aims to be the broadcasting of under-represented music, promoting diversity and catering for the community while remaining independent.

#### II. The deletion of Rule 55 Part 2

This rule currently states that if PBS were to be wound up, then from any funds available after all liabilities had been met, members may receive the nominal value of their shares.

#### III. The addition of a Rule 59

This sets out the manner in which donations to PBS will be administered, who will administer the fund and where this fund will be listed.

#### IV. The addition of Rule 60

Rule 60 will replace Rule 55 Part 2 and specifies that if PBS were to be wound up, then any funds available after all liabilities had been met cannot be returned to members, but must be passed on to another charitable fund or institution with similar objectives to PBS.

Note that this change does restrict the ability of PBS to offer any considerable amount of other forms of non-musical programming. However, most PBS programming is currently musical, so this is not currently seen as an issue.

Any not-for-profit organisation that operates in the area of the arts or culture should consider whether they can go and do likewise. PBS presumably wishes it had done this years ago. Don't delay.

#### **Australian Multicultural Advisory Council launched**

An Australian Multicultural Advisory Council has been set up with the aim of offering fresh perspectives on religious and cultural diversity to the Australian Government.

The 16-member Council, which was launched late last year by the Minister for Immigration and Citizenship, Senator Chris Evans, will advise the government on realistic ways to engage migrants in society, combat racism and prejudice and promote unity in society.

The Council will also advise the government on how best to communicate the benefits of diversity to the public.

The council is chaired by Australian Football League chief executive Andrew Demetriou and includes representatives from the Chinese, Filipino and Islamic communities, human rights and anti-discrimination experts, and representatives from business, politics and welfare. It also reflects a balance of ages and gender.

The members, however, will serve as individuals and not as representatives of any specific bodies or interest groups.

The council's first term is from January 1, 2009 to June 30, 2010 and it will meet three times a year.

You can find out more about the members of the Council and its brief at the Department of Immigration and Citizenship website: <a href="https://www.immi.gov.au/about/stakeholder-engagement/national/advisory/amac/">www.immi.gov.au/about/stakeholder-engagement/national/advisory/amac/</a>

#### Food for thought

A new national campaign to celebrate the cultural diversity of Australia's workplaces through the joys of food, will take place from 16 to 22 March 2009.

During this week, workers are being encouraged to either bring in to work a dish that reflects their cultural background (or favourite ethnic food) to share with their colleagues, or for workers to enjoy a multicultural meal together at a participating restaurant.

Taste of Harmony organisers are encouraging all Australian workplaces, big or small, to register for the event, saying that participation will not only allow access to another culture, but also serve as a great morale-booster.

Participating cafes and restaurants are listed in a free online directory.

A Taste of Harmony is an initiative of the Scanlon Foundation and is supported by the Australian Multicultural Foundation and the Department of Immigration and Citizenship. It coincides with Cultural Diversity Week in Victoria, and National Harmony Day on March 21.

The campaign is not about fundraising – it's purely about celebrating Australia's rich cultural diversity.

To find out more and register your workplace, restaurant or café visit www.tasteofharmony.org.au

#### **Disability standards tabled**

In 1995, the Australian Building Codes Board began its work on developing proposals for progressive changes to the Building Code of Australia (BCA) to better reflect discrimination law.

Now, 14 years later, the Federal Government has tabled draft Disability Standards for Access to Premises.

The Government intends to refer the draft standards to the House of Representatives Legal and Constitutional Affairs Committee for a final public consultation, which will report in the first half of 2009, looking to introducing actual changes in 2010 or 2011.

The standards themselves seem to have met with general approval. They aim, after all, to improve access to buildings for people with a disability to ensure the greatest possible participation in the social, economic, cultural and political life of the community – and to reduce regulatory complexity by aligning building law and discrimination law. What's not to like?

The standards are complex in themselves, though, and difficult to follow by anyone new to the world of building regulations.

They are complex documents with many layers of cross-referencing, and a full understanding of the documents and how they fit together will involve considerable effort.

If your organisation is involved in any building projects you may need to seek the assistance of a specialist.

#### Online fundraising potential unrealised: survey

The vast majority of not-for-profit organisations don't believe they are making the most of the opportunities online fundraising presents, according to a new survey.

The UK-based survey of more than 650 charities by online fundraising resource Justgiving asked groups about their attitudes to online fundraising and their experiences generating revenue via the internet.

The results were eye-opening to say the least – especially given respondents were drawn from Justgiving service users and were thus already fundraising online.

Just 5% of respondents felt they were making the most of online fundraising.

In contrast, a whopping 57% believed that while they were "having a good go", they could do better, while a further 22% said they felt they were trailing other similar organisations, but were unsure about what to do next.

Interestingly – and perhaps unexpectedly – only 9% of respondents said the internet had disappointed them as a source of fundraising income in the past 12-18 months. In contrast, 65% of respondents felt their efforts had either met or exceeded expectations.

Only 9% of respondents had an individual or team dedicated to looking after their online fundraising, suggesting that resourcing was a major obstacle to greater take-up of online fundraising possibilities.

Indeed, when asked about the barriers to using the internet for fundraising – or using it more – the overwhelming response was that a lack of resources was the greatest barrier. The other two major barriers cited were financial (groups couldn't afford to invest in this area at the moment), and a lack of staff expertise.

Our Community's giving portal, GiveNow.com.au, provides the answer to at least one of these barriers – it won't cost your group a cent.

To find out how to sign up, go to <a href="www.ourcommunity.com.au/receivedonations">www.ourcommunity.com.au/receivedonations</a>, or <a href="click here">click here</a> to find out more about how to make the most of online fundraising and increase your fundraising income.

#### **Our Community joins the Australian Human Rights Group**

Our Community has joined the Australian Human Rights Group (AHRG) in the campaign for a federal charter of human rights – and we're encouraging you to join the discussion.

Our participation indicates our view that:

- 1. Australia needs better legislative protection of human rights; and
- 2. The Australian Parliament should pass a comprehensive Human Rights Act.

A national public consultation chaired by Father Frank Brennan was launched in December to examine the best ways to protect human rights and responsibilities in Australia.

If your community group wants to make a submission to the consultation, you'll need to do so before June 15 – go to <a href="www.humanrightsconsultation.gov.au">www.humanrightsconsultation.gov.au</a>. The committee's recommendations will be presented to the government by July 31.

Submissions should respond to the consultation's key questions:

- Which human rights (including corresponding responsibilities) should be protected and promoted?
- Are human rights currently sufficiently protected and promoted?
- How could Australia better protect and promote human rights?

You can also keep an eye on the Human Rights Consultation website for details about community roundtables in your area.

Other supporters of the Australian Human Rights Group include the Asylum Seeker Resource Centre, The Australian Performing Arts Centres Association, GetUp!, the National Association of Community Legal Centres, People with Disability Australia and the Tasmanian Gay and Lesbian Rights Group.

For further information go to www.humanrightsact.com.au.

#### Community sector workers acknowledged in Australia Day honours list

Dozens of tireless community sector workers were recognised for their efforts when the Australia Day Honours List was released last month.

A number of community group members and leaders, community advocates and well-known local figures received Order of Australia honours.

The recipients came from all walks of life, with citations for all manner of work. A small sample of the long list of recipients of Order of Australia Honours includes:

- Lessing Bandler, who was made a Companion of the Order of Australia (AC) for her "distinguished service to the community through the advancement of human rights and social justice, and by raising public awareness and understanding of the cultural heritage of South Seas Islanders, and to women's issues."
- Well-known lawyer **Julian Burnside** was made an Officer of the Order of Australia (AO) in part for his service as a human rights advocate, particularly for refugees and asylum seekers.
- **John Fairfax** was made an Officer of the Order of Australia in part for his community work, and his involvement with agricultural, youth and charitable organisations.
- Former Westpac chief executive **David Morgan** was made an Officer of the Order of Australia for his work in the field of corporate social responsibility.
- **Pauline Ladiges** was made an Officer of the Order of Australia for her environmental work and efforts in conserving and protecting native flora and fauna.
- Cedric and Deborah Lee from Manly were both made Members of the Order of Australia (AC) for their service to the community as foster parents caring for children, including providing crisis care for babies and youngsters.
- Rosslyn Vaughan received a Medal of the Order of Australia (OAM) for her work with Cystic Fibrosis NSW.
- **Arthur Helyard** received a Medal of the Order of Australia for his community work, particularly aiding the welfare of prison inmates through a range of service organisations.
- **Alice Knight** received a Medal of the Order of Australia for her work in the Victorian community of Linton, including her emergency services efforts and church work.
- Monsignor Joseph Takchi was awarded a Medal of the Order of Australia in recognition of his service to the Lebanese community of Victoria as a Parish Priest.

There are countless great community stories contained in the full list of Australia Day Honours' recipients. The list can be viewed here: <a href="https://www.itsanhonour.gov.au">www.itsanhonour.gov.au</a>.

#### SBS promos up for grabs

Australia's multicultural television broadcaster SBS is set to establish a foundation which will help up to 20 Australian charities and community organisations to promote their work.

The foundation will call for applications from groups with a clear alignment with the SBS charter, a need for television promotion, and who can provide SBS with a good quality television commercial.

Groups from a number of fields can apply to the foundation, including: creative/arts, multicultural, indigenous, environmental, health, regional and sport.

The foundation has \$2 million worth of community service anouncements to give away.

Concise applications (less than six pages) are requested. For more information, including detailed application details and eligibility criteria, go to <a href="http://tinyurl.com/c3kgkl">http://tinyurl.com/c3kgkl</a>.

#### **Grants for professional development**

Staff members from not-for-profit organisations can apply for grants of up to \$2000 to support their professional development.

Australian web-based software company Advanced Solutions International has \$25,000 of funding to give away in 2009.

Closing dates for the four rounds are March 10, June 10, September 10 and December 10.

Successful applicants from the December 2008 round were staff from The Royal Australian and New Zealand College of Psychiatrists, the Asthma Foundation New South Wales, The Infants' Home, the Prostate Cancer Foundation of Australia and Earthwatch Institute Australia.

Staff from those organisations received grants to attend conferences, undertake training in fundraising, and develop skills in training and assessment.

Some grants are open to all community groups, others are available only to ASI customers.

Information about the fund and how to apply can be found at <a href="https://www.advsol.com/ap/scholarship">www.advsol.com/ap/scholarship</a>.

#### **World Environment Day Awards**

Community organisations can nominate in several categories of this year's United Nations Association of Australia World Environment Day Awards.

The most obvious category is the Community Award, but there are also Local Government Awards, an Education/School Award, and a Sustainability Leadership Award, amongst others.

Nominations close at 5pm on Friday May 1, and the awards will be presented on World Environment Day, June 5.

The award for "best community-based environment project or initiative" is for groups working in species or habitat conservation or environment restoration or management. Nominated projects can be land-based, coastal, marine or related to waterways.

Hard copy application forms must be submitted, but they can be supplemented by photographs, videos or DVDs.

Last year's Community Award winner was The Community of Castlemaine and three of its community groups – the Mount Alexander Shire Community Action Network, the Mount Alexander Sustainability Group and Castlemaine 500.

Runners up were the Australian Youth Climate Coalition and Trees for Life.

The City of Ipswich won the Local Government Awards category, for "excellence in overall environmental management," with Maribyrnong City Council and Mount Alexander Shire Council runners up.

Mount Manypeaks Primary School won the Education/School Award.

For information on how to submit a nomination, go to www.unaavictoria.org.au.

#### **Hot Grant: Connected Seniors**

This month's Hot Grant is Telstra's Connected Seniors Grant Program.

The program aims help older Australians learn about new technologies so they can confidently use mobile phones and the internet to keep in contact with family, friends and the world around them.

Grants are available to community organisations with a membership base comprised primarily of seniors. Eligible organisations can include sports clubs, seniors' social groups or community service groups such as Rotary.

The program allows organisations to run training courses for their members, introducing them to new technology in ways that are fun, hands on and solve everyday problems. In practical terms, this could be as simple as arranging a bridge game via SMS messaging, or emailing family photos.

Cash grants will be provided to assist with purchasing equipment and covering running costs, while training materials will also be available to assist organisers and trainers run successful courses.

As part of the grant application, club members running courses can elect to be paid for their time or donate that money to their organisation.

Applications close on Friday, 20 March 2009. More information is at www.telstraseniors.com.au.

Please feel free to forward this great EasyGrants opportunity on to your networks, so that everybody can benefit.

To receive regular updates of all grants that may be available to your organisation, please go to <a href="https://www.ourcommunity.com.au/easygrants">www.ourcommunity.com.au/easygrants</a>.

#### P.S. - Funding deadline extended for Victoria

The Federal Government has extended until Friday May 20 the deadline for Victorian applications for various Aboriginal and Torres Strait Islander funding programs.

In response to the Victorian bushfires the deadline has been extended for 12 funding streams. For details go to www.indigenous.gov.au.

#### Volunteer grants announced

And while we're on the topic of grants, more than 7200 community organisations across the country have been awarded a share of the Australian Government's \$21 million volunteer grants funding pool.

Under the program, grants of between \$1000 and \$5000 are provided to not-for-profit organisations.

Organisations to receive funding in the latest round include surf lifesaving clubs and peak bodies, Keep Australia Beautiful, St Vincent de Paul Society and Parents and Citizens associations for schools around the country.

For the full list of successful organisations, please go to the Department of Families, Housing, Community Services and Indigenous Affairs website <a href="here">here</a>.

#### Community Calendar: What's on in the community sector

Our Community's online <u>Community Calendar</u> features all of the nationally significant events focussed around a major community or advocacy/awareness issues in Australia.

Some of the events taking place in March include:

Clean up Australia Day: March 1

International Women's' Day: March 8

Multiple Birth Awareness Week: March 8-16

World Kidney Day: March 12

World's Greatest Shave: March 12-14
 Coeliac Awareness Week: March 13-20

International Day for the Elimination of Racial

**Discrimination:** March 21

• World Water Day: March 22

More events, plus the full listing for each event, can be found at <a href="https://www.ourcommunity.com.au/calendar">www.ourcommunity.com.au/calendar</a>.

## FEATURED EVENT National Neighbour Day March 29

Neighbour Day is held on the last Sunday in March every year – but you don't have to wait until then to talk to your neighbours!

Neighbour Day aims to encourage us all to develop a greater sense of community caring, looking after the vulnerable and isolated – especially those who live alone.

Whether you live in the city, in a town or on a farm you can participate by holding out a friendly hand to your neighbours.

More information can be found at:

www.neighbourday.org/



## **IOB VACANCY LISTINGS (Paid Positions)**

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Job Title	Organisation	
TV and Web job opportunities	ABC TV and Zapruderâ's other films	<u>Details</u>
Territorial Training Coordinator-Social Program	The Salvation Army	<u>Details</u>
Service Manager	Catholic Healthcare Ltd	<u>Details</u>
Early Childhood Educators	The Benevolent Society	<u>Details</u>
Case Manager Personal Support Program - Bega	Mission Australia	<u>Details</u>
Northern Territory		
Job Title	Organisation	
Domestic Violence Community Development and Trainer/Educator	Dawn House Inc	<u>Details</u>
Queensland		
Job Title	Organisation	
Centre Manager	Tully Support Centre Inc.	<u>Details</u>
Program Co-ordinator	Young Achievement Australia	<u>Details</u>
Tasmania		
Job Title	Organisation	
Community Development Manager	King Island Council	<u>Details</u>
Victoria		
Job Title	Organisation	
PROJECT COORDINATOR	CONNECTING PEOPLE PTY LTD	<u>Details</u>
Manager	Arts Project Australia Inc	<u>Details</u>
Volunteer Engagement Officer	Shire of Yarra Ranges	<u>Details</u>
Community Development Worker	Upper Hume Community Health Service	<u>Details</u>
Program Manager	Visionary Images	<u>Details</u>
Executive Director	Arts Project Australia	<u>Details</u>
Generalist Case Worker	Molly's House	<u>Details</u>
Caregiver / Support Worker	Calvary Silver Circle	<u>Details</u>
Western Australia		
Job Title	Organisation	
Manager	Albany Youth Support Association	<u>Details</u>

## BOARD/COMMITTEE VACANCY LISTINGS (Volunteer Positions)

The following is a list of the most recent Board/Committee vacancies listed at Our Community. To view other board or Committee vacancies <u>please click here</u> (This matching service is free)

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**WA Uranium Free Campaigner** 

Job Title	Organisation	
General Board Member	Life FM 100.1	<u>Details</u>
General Board Member	NicNac Theatre Incorporated	<u>Details</u>
General Board Member	Child Abuse Prevention Service	<u>Details</u>

## Queensland

Job Title	Organisation	
Treasurer	The National Council of Women of Old	<u>Details</u>
Treasurer, Secretary, General Board Member	Start-Up Charity Organisation	<u>Details</u>

Conservation Council of Western Australia

**Details** 

Job Title	Organisation	
Treasurer	Teddy Love Club Pregnancy & Infant Loss Support	<u>Details</u>
Victoria		
Job Title	Organisation	
General Board Member, HR portfolio	The Wilderness Society Victoria Inc	<u>Details</u>
General Board Member	Volunteer West	<u>Details</u>
Treasurer, music librarian	Moreland City Band Inc.	<u>Details</u>
Treasurer	Flemington & Kensington Community Legal Centre Inc	<u>Details</u>
Youth Committee Members	Youth Voice Committee	<u>Details</u>
General Board Member	Fitzroy Legal Services	<u>Details</u>
Treasurer, General Board Member	Graffiti Hurts - Australia	<u>Details</u>
Secretary, General Board Member, Public Officer	CELAS - Spanish Latin American Welfare Centre	<u>Details</u>

## 15. Fast Forward

If you found this newsletter helpful, please feel free to send it on to your friends and fellow community groups in your area. People can sign up to receive their own copy at <a href="https://www.ourcommunity.com.au/signup">www.ourcommunity.com.au/signup</a>.

If you would like to reproduce anything in this newsletter in your own newsletters or websites, you are free to do so. Please just add a small credit line, "courtesy of <a href="www.ourcommunity.com.au">www.ourcommunity.com.au</a> and a direct link to the <a href="www.ourcommunity.com.au">www.ourcommunity.com.au</a> site if on a webpage.

If you no longer wish to receive this newsletter, please email <a href="mailto:service@ourcommunity.com.au">service@ourcommunity.com.au</a> and put "Unsubscribe-OCM" in the subject line.

#### 16. About Our Community

Our Community is a world-leading social enterprise that provides advice and tools for Australia's 700,000 community groups and schools, and practical linkages between the community sector and the general public, business and government. Our major offerings include:

- 1. <a href="www.ourcommunity.com.au">www.ourcommunity.com.au</a> Australia's most useful website and publishing house, encompassing the nation's largest and most diverse membership base and 12 Knowledge Centres accelerating the impact of Australia's 700,000 community organisations
- 2. <u>GiveNow.com.au</u> Helping individuals and businesses give in every way
- 3. <u>Australian Institute for Community Practice and Governance</u> practical and accessible certificated training delivered locally through our training Institute
- 4. <u>Institute for Best Practice in Grants Management</u> the unique suite of grants management services for government
- 5. <u>Australian Institute for Corporate Responsibility</u> cutting edge corporate responsibility resources for large, medium and small business and community organisations

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